

# Smock TALK



## It's a BREZE

The Board of Barbering and Cosmetology (Board) would like to introduce BreZE, a new online licensing and enforcement system that is revolutionizing the way the Board interacts and does business with its licensees, license applicants, and consumers. Thanks to BreZE, many of the paper-based tasks that took some time and effort to complete will now be ... well ... a breeze.

With BreZE, you will be able to:

- Pay renewal fees and fines with a credit card.
- Renew your license—even if delinquent for up to five years—online if all fees and outstanding fines are paid, and have it mailed to you within seven days.
- Update your address of record.
- Order a duplicate license.

Once BreZE is fully implemented throughout the Department of Consumer Affairs' agencies, it will be the largest online licensing and enforcement system in the world.

To enjoy this improved access to the Board's services, you must sign up to use the new online licensing and enforcement system. Visit [www.breeze.ca.gov](http://www.breeze.ca.gov) and enjoy the BreZE.

## What to Expect When You Are Inspected

Inspecting establishments to be sure they are complying with the law is one way the Board of Barbering and Cosmetology (Board) fulfills its mission to ensure the health and safety of California consumers, by promoting ethical standards and by enforcing the laws of the barbering and beauty industry.

As a licensee of the Board, what should you expect when you are inspected?

### UNDERSTAND THE PURPOSE OF THE VISIT

The Board wants to protect the safety and welfare of the consumer and, therefore, must ensure that all establishments and schools within its jurisdiction are adhering to State laws.

### WHAT THE INSPECTION INVOLVES

Upon arrival, the Board Inspector will show you a State identification and let you know that he or she is there to inspect your salon. During the inspection, you can continue to provide services to your clients! The Inspector does not wish to interrupt the clients' service.

The Inspector will ask to speak to the licensee in charge. The licensee in charge could be the establishment owner, a manager, or a licensed employee who would be responsible for unlocking the cabinets, doors, or drawers, so that the Inspector can do a thorough inspection of the establishment. The licensee in charge is not responsible for the violations of the establishment owner.

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2420 DEL PASO ROAD, SUITE 100  
SACRAMENTO, CA 95834

[www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov)

(800) 952-5210

## What to Expect When You Are Inspected (continued from page 1)

The Inspector will also ask to see a valid picture identification of every employee. The Inspector will compare the identification to the State Board license that should be displayed at the primary workstation to ensure that the employees working are licensed through the Board. The Inspector will also check to see if the establishment license is posted in the reception area of the salon and can be seen by clients.

### THE INSPECTION REPORT

After the inspection, the Inspector will review the results and explain any noted violations. One of the primary goals of the inspection will be to make sure you understand how to get into compliance, so that any health and safety issues will be resolved. So, ask questions! Our Inspectors want to help you comply. After the review, you will be asked to sign the inspection report. This does not mean that you agree with the inspection; it is merely a way for the Board to know that you have seen the report. If violations are found, the Board may send you a citation about 45 to 60 days after the inspection.

### ABOUT THE CITATION

The Board issues a citation to establishments or individuals identified as out of compliance with California law. Once you receive the citation and review the violations listed, you have two choices:

- You can agree with the citation and pay the fine.  
OR
- You can disagree with the citation and appeal it.

If you decide to appeal your citation, please make sure you read the instructions on the citation. The appeal process is very time sensitive and you must follow California law to participate in this process.

### BE PREPARED FOR YOUR INSPECTION

Preparation plays a significant role in a successful inspection. You can prepare your establishment and team members by doing the following:

- Stay up-to-date by regularly visiting the Board website: [www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov).
- Perform random self-inspections of your establishment. Find a sample inspection form online at [www.barbercosmo.ca.gov/forms\\_pubs/selfinsp\\_worksheet.pdf](http://www.barbercosmo.ca.gov/forms_pubs/selfinsp_worksheet.pdf).
- Educate your employees. Hold team meetings that include discussions of the potential for an inspection. Make sure your team knows the procedures involved in an inspection.

### FIVE IMPORTANT INSPECTION GUIDELINES

1. Show the Inspector your valid State-issued identification.
2. Make sure all licenses are current and up-to-date and displayed where required by law.
3. Keep foot spa cleaning logs easily accessible.
4. Properly label all disinfected and soiled tools.
5. Keep your establishment and work areas clean, neat, and orderly.

Let's work together for a safe, healthy salon experience.

For questions, comments, or complaints, contact the Board.

Board of Barbering and Cosmetology  
2420 Del Paso Road, Suite 100  
Sacramento, CA 95834  
Phone: (800) 952-5210  
Fax: (916) 575-7281  
[www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov)

# 2013: The Year in Review

It has been an exciting year for the Board of Barbering and Cosmetology (Board). We have been hard at work implementing change and keeping up-to-date with industry trends and concerns. With exciting campaigns and informative outreach events, the Board got down to business and focused their attention on consumer health and safety.

Some of the year's highlights include:

## Advisory Committee Meetings

### Barber Advisory Committee

On February 4, 2013, a panel of barbers and Board staff convened to discuss ways the Board could assist in the promotion of the barbering industry. Outreach ideas were discussed and input was given to Board staff on the updating of current Board procedures.

### Esthetics Advisory Committee

On August 12, 2013, a panel of industry experts met with the Board to discuss health and safety issues involving skin care. The Committee was able to enhance the knowledge of the Board by giving input on proposed regulatory changes, products, and Assembly Bill 1153.

### Schools Advisory Committee

On September 9, 2013, a panel of school owners, instructors, textbook advisors, and Board staff met to discuss the ever-changing needs of California Board-approved schools. The panel discussed ways to prevent the selling of schools' hours; the revision of the publication *Health and Safety for Hair Care Professionals*; and student outreach ideas.

## Board Committee Meetings

### Licensing and Examination Committee

The purpose of the Licensing and Examination Committee is to advise the Board on policy matters relating to the examining and licensing of individuals who want to practice barbering, cosmetology, and electrology in California. The committee may also provide information and recommendations to the Board on issues related to curriculum and school approval, exam appeals, laws, and regulations. This committee met on July 16, 2013.

### Enforcement and Inspections Committee

The purpose of the Enforcement and Inspections Committee is to advise the Board on policy matters that relate to protecting the health and safety of consumers. This includes recommendations on how inspections are conducted, the types of violations issued, maintenance of disciplinary guidelines, and other recommendations on the enforcement of the Board's statutes and regulations. This committee met on January 11 and June 3, 2013.

### Legislative and Budgets Committee

The purpose of the Legislative and Budgets Committee is to review and track legislation that affects the Board and recommend positions on legislation. The committee provides information and recommendations to the Board on potential policy matters relating to the budget. This committee met on June 3, 2013.

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## Education and Outreach Committee

The purpose of the Education and Outreach Committee is to provide recommendations to the Board on the development of informational brochures and other publications, planning of outreach events for consumers and licensees, preparation of articles for submission in trade magazines, and participation in trade shows. This committee met on July 15, 2013.

## Campaigns

### "If You See Something, Say Something"

Over the years, the Board has found that all too often clients are reluctant to talk openly with their cosmetologist, barber, manicurist, esthetician, or electrologist about their concerns regarding cleanliness—even when they know what to look for or when an unsanitary condition clearly exists. In the spring of 2013, the Board launched the campaign, "If You See Something, Say Something." The Board used Facebook and Twitter to provide scenarios to outline when a consumer should step up and "Say Something" first to the service provider, then to the establishment owner, and if no resolution, to the Board. Articles on the campaign appeared in the Department of Consumer Affairs (DCA) *Consumer Connection* magazine, the May *Stylist Newspaper* and in the spring edition of *Smock Talk*. #SaySomething

### "Safe Sandal Season"

The warm summer months saw the launch of #safesandalseason. Executive Officer Kristy Underwood conducted multiple TV interviews throughout the State on the importance of proper disinfection of foot spas and manicuring tools. The Board's Facebook and Twitter buzzed with health and safety tips. The Board, with the assistance of DCA and Federico Beauty Institute produced a video called, "Safe Sandal Season." A new brochure was published titled, "Pedicure Safety Tips," and the Board made a concerted effort to distribute the brochure to consumers. Articles highlighting "Safe Sandal Season" appeared in DCA's *Consumer Connection* magazine, the *Stylist Newspaper*, and in the summer edition of *Smock Talk*.

## Disciplinary Review Committee

The purpose of the Disciplinary Review Committee is to conduct informal administrative citation review hearings and render decisions regarding disputed citations. The committee has authority to affirm, modify, or dismiss the citations including any fine. The Disciplinary Review Committee was hard at work during 2013. The Committee conducted 12 days of disciplinary hearings in Northern California and 24 hearing days in Southern California, and spent three days in Sacramento reviewing written testimony letters.

## Outreach in 2013

Board members and Board staff appeared at the following events to interview, answer questions, and provide instructional information:

- |          |   |
|----------|---|
| March 21 | Safety Nail News Report - San Diego<br>Skype interview of Kristy Underwood for Fox News Channel 5 |
| April 14 | CosmoProf Spring Style Show - San Jose<br>Board Member Mary Lou Amaro                             |
| April 17 | Skyline Community College - San Bruno<br>Board Member Richard Hedges                              |
| April 26 | Parlier High School - Parlier<br>Board Member Mary Lou Amaro                                      |
| May 19   | California Cosmetology Association<br>Hair Show - Redding<br>Board Member Mary Lou Amaro          |
| May 28   | Lyle's Beauty College - Fresno<br>Board Member Mary Lou Amaro                                     |
| June 10  | Board's Open House - Sacramento<br>Board Staff  |
| June 16  | The International Latino Expo -<br>Long Beach<br>Board Member Mary Lou Amaro                      |
| June 24  | Nail Safety - Sacramento<br>Interview of Kristy Underwood for<br>Fox 40 News Live                 |

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- June 24 Safe Sandal Season - Sacramento  
Interview of Cristina Valdivia Aguilar for  
Univision Channel 19
- July 1 "Safe Sandal Season" - Sacramento  
Interview of Kristy Underwood for  
Channel 10 News
- July 3 "Safe Sandal Season" - Sacramento  
Interview of Kristy Underwood for  
Channel 3 News
- July 17 Nail Salon Town Hall Meeting - Orange  
Kristy Underwood and Tami Guess
- August 4 State of the Natural Union for Black  
Heritage - El Segundo  
Board Member Dr. Kari Williams
- August 25 Face and Body Show - San Jose  
& 26 Debra Brown, Tami Guess,  
and Marcene Melliza
- Sept. 16 Sacramento City College - Sacramento  
Kristy Underwood and Tami Guess
- Sept. 22 Nail Pro Show - Sacramento  
Debra Brown, Patricia Garcia,  
Marcene Melliza, and Tami Guess
- Sept. 29 Barristar School Forum - Burbank  
& 30 Debra Brown, Patricia Garcia,  
Marcene Melliza, and Tami Guess
- Oct. 14 Great Clips - Sacramento  
Debra Brown and Tami Guess
- Oct. 17 Skyline College - San Bruno  
Board Member Richard Hedges,  
Kristy Underwood, and Tami Guess
- Oct. 28 Barbering and Beauty Expo - Norwalk  
Debra Brown and Tami Guess
- Dec. 13 Parlier High School - Parlier  
Board Member Mary Lou Amaro

## Publications

### ***California Barbering and Cosmetology Act and Regulations***

Regulatory updates were included in the 2009 edition of the *California Barbering and Cosmetology Act and Regulations* publication for a new and improved 2013 edition. This edition is now available in English, Spanish, Vietnamese, and Korean languages.

### ***What to Expect When You Are Inspected***

The inspection of establishments on their compliance with the law is one way the Board fulfills its mission to ensure the health and safety of California consumers. This brochure was produced to educate licensees on how they can prepare for a Board inspection.

### ***Pedicure Safety Tips***

Manicurists and cosmetologists are licensed and regulated in California by the Board. The Board works to ensure that manicurists and cosmetologists follow State laws and established infection control standards. This brochure is directed to California consumers. It offers practical tips on how they can protect themselves while in the salon for a nail service.



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## **Consumer Notice**

This flyer is distributed by Board inspectors to clients of the establishments that are undergoing an active inspection. It outlines why the inspector is there and reassures the consumer that the inspector is in the establishment for their health and safety.

## **Consumer Guide to Barbering and Cosmetology Services**

This educational booklet informs California consumers on the mission of the Board. It provides simple explanations of services offered by Board licensees and practical health and safety tips.

## **Regulatory Changes**

In early 2013, the Board began the process of updating the California Code of Regulations, Title 16, Article 12, pertaining to health and safety. The Board conducted two public hearings and encouraged consumers to come out and express their views on the proposed regulatory changes. The hearings took place:

Wednesday, July 17, 2013, 10 a.m.  
Board of Barbering and Cosmetology  
2420 Del Paso Road, Sequoia Room  
Sacramento, California 95834

Monday, July 22, 2013, 10 a.m.  
Paul Mitchell - the School  
3309 Hyland Avenue, Suite J  
Costa Mesa, CA 92626

The proposed regulatory changes are still in the regulatory process and are expected to be adopted in 2014.

## **Special Projects**

### **Sub-licensing Categories Report to the Senate Business and Professions Committee**

In the Senate's responses to the Board's 2012 Sunset Review, the Senate Business and Professions Committee asked the Board to review the issue of recognizing specialized service providers like eyelash extension appliers, makeup artists, and waxers. It suggested the Board work with national groups, professional associations, colleagues at the National-Interstate Council of State Boards of Cosmetology, school owners, and licensees to



determine if steps were necessary to create easier paths to Board recognition for individuals performing limited services. The Committee requested that the Board provide the Committee with statutory recommendations by January 1, 2014. This report was completed in November 2013 and provided to the Committee in mid-December.

## **Technological Changes**

On October 9, 2013, the Board's new online licensing and enforcement system, BreEZe, went live. The system is a one-stop shop for consumers, licensees, and applicants! BreEZe enables consumers to verify professional licenses and file complaints (with or without registering). Licensees and applicants can submit license applications, renew a license, and change their address online, among other services.

## **Training**

On October 28 and October 29, 2013, the Board conducted training in Sacramento with all of the Board's inspectors. Inspectors received scenario-based training, cultural awareness training, safety training, and enforcement etiquette training.

## **Webcasts**

The Board supports the use of webcasts and has leveraged the DCA's capabilities to webcast Board meetings. This includes meetings being held in Southern California locations.

On October 11, 2013, the Board conducted the National Practical Examination webcast. This webcast was designed to answer questions schools throughout California had on the details of the National Practical Examination.

## How Has Your Beauty License Changed Your Life?



You've just passed the licensing examination and earned your license. You can now call yourself a barber, cosmetologist, manicurist, esthetician, or electrologist. After months, if not years, of hard work, professional success is in sight.

You have every reason to be proud of your accomplishment and optimistic about the future. Your license is the gateway to an exciting field with plenty of opportunities to shine, from being a valuable, skilled employee to owning your own business. People who have developed a career in the beauty industry love what they do; just ask them. In fact, the Board of Barbering and Cosmetology (Board) did just that recently on its Facebook page. Here is one response:

"I cannot see myself in any other industry," says Helen, who joined the industry in 1976. "This business is steady, recession-proof, and allows women to be self-employed on their own. I love my job!"

The beauty industry's resilience in the face of recession is a point that was recently made in a front page story in *The Wall Street Journal*, which created quite a buzz within the professional community. The article noted that while a survey by the U.S. Bureau of Labor Statistics found a 4.5 percent decline in jobs between 2007 and 2011, jobs in the beauty industry showed the reverse. Nail care jobs increased 6.7 percent, while barber and cosmetologist jobs increased 4 percent.

The reason for this trend, according to the *Journal*, is simple: You can't outsource barbering and cosmetology. "You can't send people to [a

foreign country] for a haircut," as one New York City stylist told the newspaper.

For other licensees, the ability to work for yourself or set one's own schedule is a very attractive feature of the business.

"I love my job," says Linda, the daughter of a barber who has had her license since 1966. "At times I don't know what I would have done without this career. I make my [own] hours."

Linda also cited her customers as a big plus. They're all "interesting," she says. "All unique."

A growing job market means increased competition, however. According to the Board's Facebook respondents, customer service makes the difference.

"I realize that my job is to serve my guests and their individual needs. I try to determine *exactly* what my guest is looking to get from my service before I begin," says Anesia. She then tailors her approach accordingly.

"If my client just wants a break from stress, she won't care how much I know about a product line, [or] want to hear me go on and on during the facial. Or if they are looking for help, they won't want me to hold back any information," she explains. "I try to personalize each facial and really give good old genuine customer service!"

Someone once said: "It's a beautiful thing when a career and a passion come together." In the beauty industry, it happens every day!

## Beautification vs. the Practice of Medicine

A client is enjoying a relaxing facial when the esthetician or cosmetologist directs her attention to a small blemish on her cheek. Would she like it removed? The client readily agrees. After all, a licensee of the Board of Barbering and Cosmetology (Board) must be experienced in treating skin blemishes, right?

The salon worker reaches into a drawer and pulls out a needle-like tool that she uses to quickly and successfully remove the blemish.

The client is delighted with the results. However, the licensee has committed one of the most serious violations of the Board's regulations: By using a needle-like tool to remove a skin imperfection, she has crossed the line between beautification of the face and body and the practice of medicine.

The use of needle-like tools (except by licensed electrologists performing electrolysis), lasers, rasps, or even the suggestion that they are "treating" a condition, by Board licensees is a violation of California law, which only allows Board licensees to "beautify" the face and body. The Medical Practice Act states:

*"... Any person who practices or attempts to practice, or who advertises or holds himself or herself out as practicing, any system or mode of treating the sick or afflicted in this state, or who diagnoses, treats, operates for, or prescribes for any ailment, blemish, deformity, disease, disfigurement, disorder, injury, or other physical or mental condition of any person, without having at the time of doing so a valid, unrevoked, or unsuspended (medical license) ... or without being authorized to perform the act pursuant to ... some other provision of law is guilty of a public offense ..."*  
(§ 2052, Business and Professions Code)

The section goes on to list the penalties as a fine of up to \$10,000 and up to a year in jail.

The Board cannot stress enough how important it is for licensees to stay within the boundaries of their profession. A client may not be aware of the line between beautification and medicine and may simply assume that anyone with a license from the Board is qualified to legally perform that service. This is a potentially risky misunderstanding for the consumer, which is why it is vital for the licensee to be clear about his or her scope of practice.

The Medical Act's prohibition is mirrored in the Board's own statutes. Section 7320 of the Barbering and Cosmetology Act states: "This chapter confers no authority to practice medicine or surgery."

The Board's regulations, which are based on the statutes, go on to prohibit licensees from offering a number of services that are considered medical treatments, as well as tools that could be used to perform medical procedures.

For example, Section 991 of the California Code of Regulations forbids a licensee from performing any act or using any substance that affects the structure or function of living tissue. Section 992 of the Code, meanwhile, stresses that only the nonliving epidermis layer may be removed by a skin peel, "and then only for the purpose of beautification." Skin-removal techniques and practices that affect the living layers are considered medical procedures under the law.

Other barbering and cosmetology regulations prohibit the use of lasers, cosmetics, and other substances that are not approved for over-the-counter use by the U.S. Food and Drug Administration. These items are only for use by physicians, not cosmetologists or estheticians. If a Board licensee offers you these services or substances, you should decline.

And finally, Section 993 prohibits the very presence in a shop of needle-like or razor-edged tools, to ensure that no licensee is tempted to use them to extract skin blemishes or cut away calluses.

As a beauty professional, you can work wonders with the appearance of the face and body. Just be sure you're not crossing the line into medicine.

# Industry Bulletins

## Establishment Owner Responsibility 8/23/13

The Board of Barbering and Cosmetology (Board) would like to make its licensees and consumers aware that according to Title 16, Division 6 of the California Code of Regulations, the owner of an establishment is responsible for maintaining the Board's health and safety requirements. The regulation reads in part:

*Section: 904 (b) Enforcement:  
The holder or holders of an establishment license or a mobile unit license, and the person in charge of any such establishment or mobile unit, shall be responsible for implementing and maintaining the Health and Safety Rules in such establishment or mobile unit individually and jointly with all persons in or employed by or working in or on the premises of such establishment or mobile unit.*

The Board may cite establishment owners for any violations found on the establishment premises. This includes the violations of the establishment owner and any employees, unlicensed individuals, booth renters, and/or independent contractors. In addition, the employee, booth renter, and/or independent contractor will receive his/her own citation for violations, if present, in the salon during the inspection. This is in accordance with Title 16, Division 6 of the California Code of Regulations:

*Section: 904 (c) Enforcement:  
All licensed barbers, cosmetologists, estheticians, manicurists, electrologists, instructors, or apprentices shall be held individually responsible for implementation and maintenance of the Health and Safety Rules.*

## In the News ...

### SHAMPOO, SOAP, AND BUBBLE BATH

A California environmental group says tests have found a cancer-causing chemical in 98 shampoos, soaps, and other personal care products sold by major national retailers. See this article written by James R. Hood:

- **Shampoo, Soaps, Bubble Baths Contain Known Carcinogen, Suit Charges**  
[www.consumeraffairs.com/news/shampoo-soaps-bubble-baths-contain-known-carcinogen-suit-charges-100313.html](http://www.consumeraffairs.com/news/shampoo-soaps-bubble-baths-contain-known-carcinogen-suit-charges-100313.html)

### NAIL SALONS

- **Santa Monica Implements Healthy Nail Salon Program**  
<http://blogs.nailsmag.com/vietvoice/archive/2013/09/30/Santa-Monica-Implements-Healthy-Nail-Salon-Program.aspx>
- **Santa Monica to Reward Nail Salons for Reducing Toxins**  
[http://losangeles.cbslocal.com/2013/07/16/santa-monica-to-reward-nail-salons-for-reducing-toxins/?utm\\_content=buffer1857&utm\\_source=buffer&utm\\_medium=twitter&utm\\_campaign=Buffer](http://losangeles.cbslocal.com/2013/07/16/santa-monica-to-reward-nail-salons-for-reducing-toxins/?utm_content=buffer1857&utm_source=buffer&utm_medium=twitter&utm_campaign=Buffer)

## Legislative Update: Bills to Watch

The Board of Barbering and Cosmetology (Board) monitors legislative bills that affect or might affect barbering and cosmetology licensees and establishments. The most significant bills at this time are:

**Senate Bill 308** — This bill addresses the two-tiered approval process that barbering and cosmetology schools must meet in order to operate. Under existing law, schools must first acquire approval from the Bureau for Private Postsecondary Education (BPPE) before applying for “approved school” status with the Board. This bill would allow both applications to proceed simultaneously. The bill also gives the Board the authority to revoke, suspend, or deny its approval on several grounds:

- Unprofessional conduct.
- Failure to comply with the requirements of the Barbering and Cosmetology Act.
- Failure to comply with the health and safety rules adopted by the Board and approved by the Department of Public Health.
- Failure to comply with the rules adopted by the Board for the regulation of establishments, or any practice licensed and regulated under the Act.
- Refusal to permit or interference with an inspection authorized by the Act.
- Any action or conduct that warrants the denial of a school approval.

The bill also extends the Board’s sunset date to January 1, 2016.

**Assembly Bill 1153** — This bill would establish a 1,200-hour master esthetician license. The scope of practice for this license would allow:

- Everything permitted under the Board’s existing esthetician license.
- The use of manual and mechanical exfoliation devices, or a combination of such devices, on the top layer of the skin of the face or body. The devices would have to be nonprescriptive, pursuant to U.S. Food and Drug Administration guidelines, and not designed to remove diseased or unwanted tissue, or destroy live tissue.
- Extractions with needle-like metal tools and disposable lancets.
- Advanced facial massage techniques, such as manual lymphatic drainage.
- Body treatments that use water, appliances, devices, and cosmetic preparations intended to improve the appearance of the skin.



# Members Wanted!

## Join the Technical Advisory Committee



The Board of Barbering and Cosmetology (Board) is establishing a new Advisory Committee. The new Advisory Committee will be comprised of the following:

### Industry Members:

- A licensee from each scope of practice (barber, cosmetologist, electrologist, esthetician, manicurist).
- A school owner or administrator.
- A school instructor.
- A textbook advisor.

### Public Members:

- An individual with a background in consumer protection.
- An individual who is affiliated with a consumer advocacy group.
- A scientist.
- A medical professional (medical doctor, registered nurse).

The Board recognizes that the barbering and cosmetology profession is constantly changing and we realize it is necessary to periodically review and update our processes. We are looking for committee participants who are in a position to provide more variety and a broader knowledge base for the Board, thereby greatly enhancing our knowledge and understanding of the issues facing the industry.

The Board anticipates a one-year appointment term for Committee members,

with appointments to a second-term at the discretion of the Executive Officer. Committee membership is not considered employment with the State of California. Members serve on a voluntary basis and do not receive salary, benefits, or travel reimbursement.

If you are interested in becoming a volunteer appointee to the Board's Advisory Committee, please visit our website at [www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov) and complete the application found within the "Advisory Committee" section under "What's New." Applications must be received no later than February 1, 2014. Please mail completed applications to:

**Board of Barbering and Cosmetology**  
**Attn: Tami Guess**  
**P.O. Box 944226**  
**Sacramento, CA 94244-2260**

We anticipate empanelling a new Advisory Committee by March 1, 2014. The Board anticipates holding meetings twice a year in Sacramento. Although no meetings have been scheduled at this time, we hope to hold the first meeting of the new Advisory Committee before June 30, 2014.

Thank you in advance for your willingness to consider serving on our Advisory Committee. If you have any questions, please contact Board Policy Analyst Tami Guess at [Tandra.Guess@dca.ca.gov](mailto:Tandra.Guess@dca.ca.gov).

## Quarterly Barbering and Cosmetology Enforcement Statistics FISCAL YEAR 2013-14

This report provides statistical information relating to various aspects of the Board's business processes.

<b>LICENSING</b>				
<b>APPLICATIONS CASHIERED</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/13 - 9/30/13	10/01/13 - 12/31/13	1/1/14 - 3/31/14	4/1/14 - 6/30/14
Establishments	1,646			
Barber	569			
Barber Apprentice	51			
Cosmetologist	6,040			
Cosmetologist Apprentice	119			
Electrologist	16			
Manicurist	2,450			
Esthetician	1,614			
<b>TOTAL</b>	<b>12,505</b>			

<b>LICENSES ISSUED</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/13 - 9/30/13	10/01/13 - 12/31/13	1/1/14 - 3/31/14	4/1/14 - 6/30/14
Establishments	1,815			
Barber	396			
Barber Apprentice	63			
Cosmetologist	3,119			
Cosmetologist Apprentice	121			
Electrologist	9			
Manicurist	1,412			
Esthetician	1,299			
<b>TOTAL</b>	<b>8,234</b>			

<b>RENEWAL LICENSES ISSUED</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/13 - 9/30/13	10/01/13 - 12/31/13	1/1/14 - 3/31/14	4/1/14 - 6/30/14
Establishments	4,278			
Barber	2,308			
Cosmetologist	29,028			
Electrologist	212			
Manicurist	11,140			
Esthetician	6,303			
<b>TOTAL</b>	<b>53,269</b>			

Quarterly Barbering and Cosmetology Enforcement Statistics FISCAL YEAR 2013-14

LICENSING												
PRACTICAL EXAMINATIONS	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	7/1/13 - 9/30/13			10/01/13 - 12/31/13			1/1/14 - 3/31/14			4/1/14 - 6/30/14		
	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL
Barber	432	70	502									
Cosmetologist	3,609	457	4,066									
Electrologist	7	0	7									
Esthetician	1,420	124	1,544									
Manicurist	1,519	285	1,804									
<b>TOTAL</b>	<b>6,987</b>	<b>936</b>	<b>7,923</b>									

WRITTEN EXAMINATIONS	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	7/1/13 - 9/30/13			10/01/13 - 12/31/13			1/1/14 - 3/31/14			4/1/14 - 6/30/14		
	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL
Barber	432	72	504									
Cosmetologist	3,174	2,390	5,564									
Electrologist	8	1	9									
Esthetician	1,367	287	1,654									
Manicurist	1,450	678	2,128									
<b>TOTAL</b>	<b>6,431</b>	<b>3,428</b>	<b>9,859</b>									

ENFORCEMENT				
COMPLAINTS	1st Quarter		2nd Quarter	
	7/1/13 - 9/30/13		10/01/13 - 12/31/13	
Received	1,275			
Closed	1,202			
Pending	851			
Average Days to Close a Case	83			

ATTORNEY GENERAL	1st Quarter		2nd Quarter	
	7/1/13 - 9/30/13		10/01/13 - 12/31/13	
Referred	25			
Accusations Filed	11			
Statement of Issues Filed	1			
Pending	101			

## Quarterly Barbering and Cosmetology Enforcement Statistics FISCAL YEAR 2013-14

<b>ENFORCEMENT</b>				
<b>ENFORCEMENT ACTIONS</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/13 - 9/30/13	10/01/13 - 12/31/13	1/1/14 - 3/31/14	4/1/14 - 6/30/14
License Denied	0			
Revoked	19			
Revoke, Stay, Probation	0			
Revoke, Stay, Suspend/Probation	8			
Immediate Suspension/Probation	4			
Active Probation	140			

<b>INSPECTIONS AND CITATIONS</b>				
<b>CITATIONS</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/13 - 9/30/13	10/01/13 - 12/31/13	1/1/14 - 3/31/14	4/1/14 - 6/30/14
Establishments	1,396			
Barber	102			
Barber Apprentice	7			
Cosmetologist	469			
Cosmetologist Apprentice	8			
Electrologist	0			
Electrologist Apprentice	0			
Manicurist	357			
Esthetician	27			
Unlicensed Establishment	49			
Unlicensed Individual	90			
<b>TOTAL</b>	<b>2,505</b>			

<b>INSPECTIONS</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/13 - 9/30/13	10/01/13 - 12/31/13	1/1/14 - 3/31/14	4/1/14 - 6/30/14
Inspections conducted	1,882			
<b>TOTAL</b>	<b>1,882</b>			

<b>DISCIPLINARY REVIEW</b>				
<b>APPEAL HEARINGS</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/13 - 9/30/13	10/01/13 - 12/31/13	1/1/14 - 3/31/14	4/1/14 - 6/30/14
Heard	1,059			
Received	626			
Pending	2,064			

## Board Outreach Events Educate and Inform

The Board of Barbering and Cosmetology (Board) is very excited to participate in outreach events in an effort to educate and provide information to licensees, schools, and students regarding its laws and regulations.

In August, the Board attended the Face and Body Spa Conference and Expo in San Jose. Many of the event participants were estheticians and the Board received hundreds of visitors at the booth. Staff answered questions and provided handouts and information.

In September, staff also attended the Nail Pro Show in Sacramento and the Barristar School Forum in Burbank. Licensees were very receptive to the Board and many mentioned that they are excited to know that the Board has an active Facebook page and Twitter account.

Other events included an open house at the Department of Consumer Affairs headquarters on September 23. The Board created this event that was geared toward providing information and material to students. There were many schools in attendance and it was great to see so many students who are excited about being future licensees with the Board. Staff responded to technical questions, provided handouts, and promoted the new 2013 laws and regulations. Similar outreach sessions were also held October 28 at the Barbering and Beauty Expo in Norwalk, and at the International Salon and Spa Expo in Long Beach, January 25 through 27.

For an upcoming event schedule, visit [www.barbercosmo.ca.gov/about\\_us/outreach/index.shtml](http://www.barbercosmo.ca.gov/about_us/outreach/index.shtml). If you plan to attend, have your questions ready, and don't forget to pick up a copy of the 2013 laws and regulations book while you're there.

We look forward to seeing you!



### Like us!

The Board of Barbering and Cosmetology has made the leap into social media with the creation of a new Facebook page. "Like" us now at:

**Facebook.com/California State Board of Barbering and Cosmetology**



Or follow us on Twitter at: **www.twitter.com/CA\_BBC**

## A Special Invitation for You



**The Board of Barbering and Cosmetology cordially invites you to join us at any one of our Board meetings. Take part in shaping the development of your industry.**

### **2014 Tentative Board Meeting Dates and Locations**

January 13, 2014 - Sacramento, CA

April 21, 2014 - Sacramento, CA

July 28, 2014 - Sacramento, CA

July 29, 2014 - Reinstatement Hearing - Sacramento, CA

October 20, 2014 - Ontario, CA

Dates and locations are subject to change. Please visit  
[www.barbercosmo.ca.gov/about\\_us/meetings/index.shtml](http://www.barbercosmo.ca.gov/about_us/meetings/index.shtml)  
for current meeting dates and locations.

## Send Us Your Feedback

We hope you find the *Smock Talk* newsletter useful. We welcome your comments and suggestions for future issues. Call us at (916) 575-7100 or e-mail us at [barbercosmo@dca.ca.gov](mailto:barbercosmo@dca.ca.gov). We archive copies of the newsletter on the Board's website at: [www.barbercosmo.ca.gov/forms\\_pubs/smocktalk.shtml](http://www.barbercosmo.ca.gov/forms_pubs/smocktalk.shtml).

Please share this newsletter with your co-workers, friends, staff, and family!

To join the Board's interested parties list, go online to: [www.dca.ca.gov/webapps/barber/interested\\_parties.php](http://www.dca.ca.gov/webapps/barber/interested_parties.php).