

# Smock TALK

## Tax Tips

You made it. You've completed the hours of training and successfully passed the Board of Barbering and Cosmetology's examination. You are now a licensee in good standing and are about to embark on a rewarding career as a cosmetologist, barber, esthetician, manicurist, or electrologist.

The barbering and cosmetology industry offers a number of employment opportunities. A licensee may own his or her own business, or work for someone else at their shop. Or, he or she may simply rent a booth and function as an independent contractor. One thing all these opportunities share with each other and all jobs is a tax obligation, because all income is taxable, according to the Internal Revenue Service (IRS).

If you're directly employed by a shop, then your situation is likely familiar to you: Your employer will record your pay on a W-2 Wage and Tax Statement that you will receive at the end of the calendar year. It is the responsibility of the employee to report their tips to the employer for inclusion on the W-2.

If you're a shop owner, you will be responsible for recording all income and expenses at your salon, as well as the wages of any employees and taxes they have paid. You will also need to collect and pay sales taxes.

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2420 DEL PASO ROAD, SUITE 100  
SACRAMENTO CA 95834

[www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov)

800-952-5210



## SEE SOMETHING, SAY SOMETHING: CLIENTS HELP ENSURE A SAFE SALON

If you see something, say something. Easy enough, right? Not as easy as you might expect.

Over the years, the Board of Barbering and Cosmetology has found that all too often clients are reluctant to talk openly with their cosmetologist, barber, manicurist, esthetician, or electrologist about their concerns regarding cleanliness—even when they know what to look for, or when an unsanitary condition clearly exists. Why? Well, when the client is a longtime customer of the person providing the service, client loyalty can make it awkward. "We don't want to hurt their feelings," they say, or "I'm too embarrassed." Another common response is, "We don't want to get a bad service." But a service that puts the consumer's health and safety in jeopardy isn't "good" service in the first place.

Client loyalty is a two-way street. A beauty or barbering professional should WANT you to speak up if you see something amiss. Maybe they missed it in the bustle of a busy salon; it happens. But keep in mind that the person cutting your hair or exfoliating your skin dedicated a great deal of time and effort in school and passed an extensive State licensing examination to earn the right to provide these services to you. If there is a single, underlying theme to barbering and cosmetology education and the State examination, it's that protection of the client is paramount. A beauty professional takes pride in the cleanliness of the shop, and understands that a client who isn't comfortable with the state of the shop or how the service is performed, or gets sick, will probably not be a client much longer. Losing a client means losing money.

(continued on page 4)

## We have a new president

### JOSEPH FEDERICO

Joseph Federico was voted President of the Board of Barbering and Cosmetology at the Board's January 11, 2013, meeting in Sacramento.

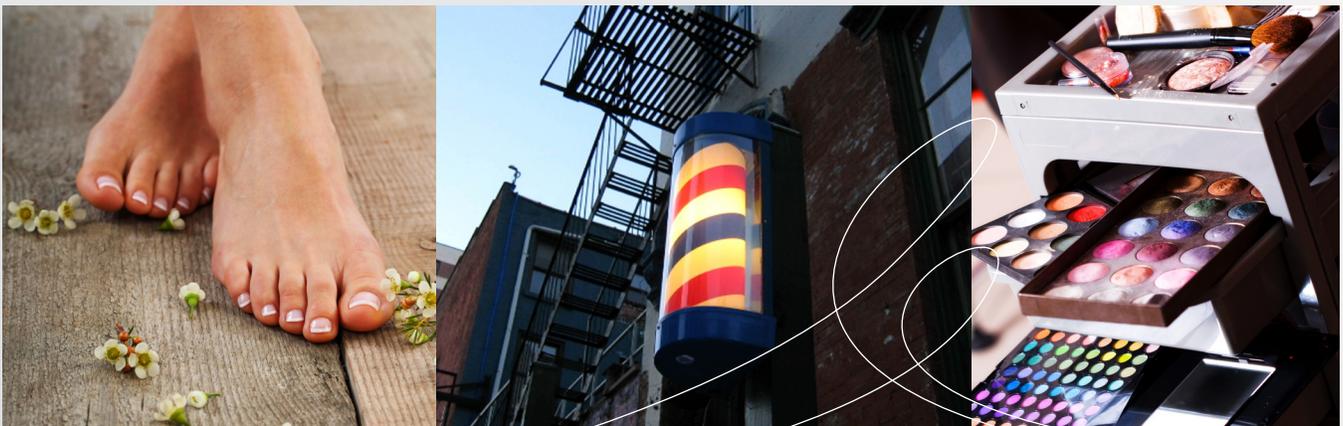
Mr. Federico, an industry member who served as vice president of the Board last year, takes over the gavel from Christie Truc Tran. Public Board Member Wen Ling Cheng, meanwhile, was elected Vice President.

Mr. Federico has been the chief financial officer of the Federico Beauty Institute in Sacramento since 2009, where he was director of financial aid from 2006 to 2009 and has served on the board of directors since 2004. He has been a member of the American Association of Cosmetology Schools and the California Association of Student Financial Aid Administrators since 2006. He was appointed to the Board and served as vice president last year.

Ms. Cheng, of Palo Alto, is a State Farm insurance agent in Burlingame, who was appointed by Assembly Speaker John Perez in 2011.

Ms. Tran's tenure as the Board's first Vietnamese-American president was praised at the meeting by both Board members and the public. Richard Hedges, himself recently reappointed to the Board as a public member by the Senate Committee on Rules, said the Board was "privileged" to have the Stanton, California, businesswoman as a member.

Under the Business and Professions Code, the Governor appoints three of the public members and the four industry members. The Senate Committee on Rules and the Speaker of the Assembly each appoint one public member. Compensation for Board members is a \$100 per diem per Board meeting.



# You're invited!



The Board cordially invites you to join us at any one of our Board Meetings. Take part in shaping the development of your industry.

## 2013 Tentative Board Meeting Dates and Locations

July 15 – Sacramento

October 21 – San Diego

### **ENFORCEMENT AND INSPECTIONS COMMITTEE MEETING**

June 3 - Sacramento

### **LEGISLATIVE AND BUDGETS COMMITTEE MEETING**

June 3 - Sacramento

### **EDUCATION AND OUTREACH COMMITTEE MEETING**

July 15 – Sacramento

### **LICENSING COMMITTEE MEETING**

July 16 – Sacramento

\*Dates and locations are subject to change, please view  
[http://www.barbercosmo.ca.gov/about\\_us/meetings/index.shtml](http://www.barbercosmo.ca.gov/about_us/meetings/index.shtml)  
for current up-to-date meeting dates and locations.

## Tax Tips (continued from page 1)

If you're an independent contractor such as a booth renter, you will be responsible for recording all income and expenses as well as the filing of returns and payment of taxes related to the business.

The IRS maintains a Web site that caters to small businesses such as salons: [www.irs.gov/smallbiz](http://www.irs.gov/smallbiz). Be aware that as a business owner you may also be responsible for State and local taxes, in addition to your Federal obligation. For more information, visit the California Tax Information Center at [www.taxes.ca.gov](http://www.taxes.ca.gov).

While no one likes to pay taxes, there are benefits to reporting one's income accurately. These include:

- An improved financial profile for loans based on earnings, such as mortgage and auto loans;
- Greater Social Security, Medicare, Workers' Compensation, and unemployment benefits;
- Possibly qualifying for the Earned Income Tax Credit.

## SEE SOMETHING, SAY SOMETHING: CLIENTS HELP ENSURE A SAFE SALON (continued from page 1)

Moreover, if a Board inspector conducts an inspection and discovers health and safety issues, he or she will definitely “Say Something” and explain the proper way of doing things to the licensee.

Protecting both clients and service providers is the goal of the Board’s “See Something, Say Something” campaign. Over the next few weeks, you may be seeing the card that accompanies this story at your local salon. It promotes “Working Together”—clients, service providers and the Board—“for a Safe, Healthy Salon Experience.”



So what are some of the reasons that would lead you to say something? Here are some examples of what you might encounter during a salon visit:

### NAIL SERVICES

You’re waiting patiently for your appointment at the pedicure station. A customer vacates a whirlpool foot spa chair and the manicurist drains the tub, sprays it with a clearly labeled bottle of disinfectant, and then scrubs it out with a brush before motioning to you to take a seat.

Not so fast. It’s a whirlpool foot spa. According to Board regulations, wiping out the tub isn’t enough. The tub needs to be filled with clean water mixed with the manufacturer-recommended amount of disinfectant and circulated in the tub for at least 10 minutes before the next customer uses it.

What should you do? Say something. Ask the manicurist if he or she is following the cleaning and disinfection requirements of the State Board. The requirements are listed on the shop’s “Health and Safety” poster, which should be displayed in the reception area. The poster details the Board’s health and safety rules and must be displayed in all barbering and cosmetology establishments.

**Say something!**

### HAIR SERVICES

You sit down in the barber chair and the barber drapes the drape over your body. You notice that he is carrying a pair of scissors and a comb in his shirt pocket. You’ve seen this in a million old movies and television shows. (Remember Floyd, the barber in *The Andy Griffith Show*?) Carrying tools on in or on a garment while providing barbering and cosmetology services is a violation.

**Say something!**

### ESTHETICS

Are the makeup applicators or cotton swabs or Q-Tips clean? Are they thrown away in the trash after each use? If they’re not, say something. If these items are not thrown away, they risk being re-used, even by mistake, which can lead to the possible transmission of disease.

**Say something!**

### CHECK THE LICENSE

Each shop and employee must have a valid and current license issued by the Board that is displayed conspicuously so that they can be easily seen by the public. If you see a license missing—say something. You would be surprised how many people unknowingly open shops with nothing but a business license. That’s not enough; each establishment and service provider must have a valid license.

**Say something!**

These are just a few examples of the things to look for. For more information on the Board’s health and safety policies, go to [www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov) and look for the Board’s “Laws and Regulations” under “Forms and Publications.”

And remember, if you see something, say something—working together is a great way to ensure a safe, healthy salon experience.

## 2013 Board Standing Committees

The Board of Barbering and Cosmetology uses the committees listed below to assist in establishing the Board's goals and to aid in organizing its activities in pursuit of ensuring the health, safety, and welfare of the public.

### LICENSING AND EXAMINATION COMMITTEE

**Purpose:** To advise the Board on policy matters relating to the examining and licensing of individuals who want to practice barbering and cosmetology in California. The committee may also provide information and recommendations to the Board on issues relating to curriculum and school approval, exam appeals, and laws and regulations.

**Current Board Members serving on this committee:** Mary Lou Amaro, Andrew Drabkin, Joseph Federico, Richard Hedges

### ENFORCEMENT AND INSPECTIONS COMMITTEE

**Purpose:** To advise the Board on policy matters that relate to protecting the health and safety of consumers. This includes recommendations on how inspections are conducted, the types of violations issued, maintenance of disciplinary guidelines, and other recommendations on the enforcement of the Board's statutes and regulations.

**Current Board Members serving on this committee:** Joseph Federico, Richard Hedges, Dr. Kari Williams

### LEGISLATIVE AND BUDGET COMMITTEE

**Purpose:** To review and track legislation that affects the Board and recommend positions on legislation. This committee provides information and recommendations to the Board on potential policy matters relating to the budget.

**Current Board Members serving on this committee:** Joseph Federico, Richard Hedges, Dr. Kari Williams, Bobbie Anderson (alternate)

### EDUCATION AND OUTREACH COMMITTEE

**Purpose:** To provide recommendations to the Board on the development of informational brochures and other publications, planning of outreach events for consumers and licensees, preparing articles for submission in trade magazines, and attending trade shows.

**Current Board Members serving on this committee:** Mary Lou Amaro, Andrew Drabkin, Joseph Federico, Richard Hedges (alternate), Dr. Kari Williams (alternate)

### DISCIPLINARY REVIEW COMMITTEE

**Purpose:** To conduct informal administrative citation review hearings and render decisions regarding disputed citations. The committee has authority to affirm, modify or dismiss the citation including any fines.

**Current Board Members serving on this committee:** Mary Lou Amaro, Bobbie Anderson, Wen Ling Cheng, Joseph Federico, Richard Hedges, Christie Tran, Dr. Kari Williams

The public is welcome and encouraged to attend any one of these meetings. For meeting information please visit our Web site at [www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov). Click on "Board Meetings" under Quick Hits.

## Mannequin Head Recycling Project

The Mannequin Head Recycling Project is a program to recycle the mannequin heads that are used in beauty schools across the country. More than 500,000 of these heads are used and thrown into landfills every year! The project wants to put a stop to this by offering a “safe haven” for used mannequin heads! By sending them your used heads, you will be helping to save the environment by giving those heads a second life. For more information or if you have questions, please visit [www.mhrproject.com](http://www.mhrproject.com).



## Proper hand hygiene is a must

Hand hygiene is one of the most important actions that can be taken to prevent the transfer of micro-organisms from one person to another. Hand washing removes micro-organisms from the skin by lifting and rinsing them from the skin surface. In the salon, hands should be washed before and after each service. At the end of the day, hands should be thoroughly washed to prevent the spread of micro-organisms to outside of the salon.

### NOTE THESE SAFETY TIPS:

- Avoid bar soap; it is likely to be contaminated with bacteria. Use liquid antibacterial soap.
- In the absence of a liquid antibacterial soap, use an alcohol-based hand sanitizer but remember—there is no substitute for soap and water. It is the Board-preferred method of hand hygiene.
- Take a moment to view the *Hands Together* video from the U.S. Centers for Disease Control and Prevention for tips on proper hand hygiene. <http://www.cdc.gov/CDCTV/HandsTogether/>



## Like us!

The Board of Barbering and Cosmetology has made the leap into social media with the creation of a new Facebook page. “Like” us at [www.facebook.com/pages/California-State-Board-of-Barbering-and-Cosmetology/156090647850582](http://www.facebook.com/pages/California-State-Board-of-Barbering-and-Cosmetology/156090647850582)

# Industry Bulletins

2/20/2013

## Shaving

The Board of Barbering and Cosmetology would like to remind licensees that the use of a flat edged-razor for the purpose of shaving is allowed **ONLY** by licensed Barbers.

Cosmetologists may use electric trimmers and/or shears to neaten up sideburns and the back of the neck line. They may not make direct skin contact with any flat edged-razor designed for the purpose of shaving the skin.

If it is determined that a licensee who does not possess a Barbering license is performing shaving with a flat edged-razor, the individual licensee and salon owners could be subject to an administrative fine and possible discipline.

2/28/2013

## Use of Lasers

The Board of Barbering and Cosmetology would like to remind licensees that the use of a laser is out of the scope of practice for any person licensed with the Board of Barbering and Cosmetology.

[www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov) California Business and Professions Code Section 7320.5 states:

“Any licensee who uses a laser in the treatment of any human being is guilty of a misdemeanor.”

This prohibition applies to the use of ALL lasers regardless of the known health risks. Please remember that lasers can only be used by a licensed medical doctor, a physician assistant, or a registered nurse who is supervised by a doctor. Cosmetologists, electrologists, and estheticians are not allowed to use lasers for treatment even with a doctor’s supervision. If an inspector comes into a salon and a licensee is using a device that is called a laser (cold laser, non-thermal laser, hair enhancement laser, etc.) the individual licensee and salon owners could be subject to an administrative fine and possible discipline.

## We have a new look – Check us out!

The Board’s official Web site has been revamped. Sporting a fresh new look and easy accessibility, we are ready for you to check us out.

[www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov)

New features include:

- Up-to-date Industry Bulletins
- Streamlined access to the Board’s rules and regulations
- Instructional videos
- Direct link to the Board’s Facebook and Twitter accounts
- Consumer news, industry news, and news headlines



## Electrology **Keep it sanitary. Keep it safe.**

Electrologists are licensed and regulated in California by the Board of Barbering and Cosmetology. The Board works to ensure that electrologists follow State law and established infection control standards.

Here are some reminders from the Board about electrology safety:

### KEEP EQUIPMENT CLEAN

- Sterilizers should be loaded, operated, maintained, and cleaned according to the manufacturer's instructions.
- Chemical indicators should be used on implement packages and should be visible on the outside of each package sterilized.
- Biological monitors should be used no less than once a month (per sterilizer) and according to manufacturer's instructions.
- Lab safety reports should be filed in a permanent Sterility Assurance file.

### FOLLOW SAFE PRACTICES

- Wear a fresh pair of nonsterile, medical grade, latex, nitrile, or vinyl disposable examination gloves during the treatment of each client.
- Use only needles that are single-use, presterilized, and disposable.
- Cover service tables with fresh, disposable paper drapes before each client.
- Follow ALL of the U.S. Centers for Disease Control and Prevention *Guidelines on Standard Precautions for Infection Control*. Find them at [www.cdc.gov](http://www.cdc.gov).

### STERILIZE TOOLS PROPERLY

- Electrolysis implements must be sterilized with a steam (autoclave) or dry heat sterilizer that is registered and listed with the Food and Drug Administration (FDA) and used according to the manufacturer's instructions.
- Check with the FDA to determine if your sterilizer is registered and listed. Go online to [www.accessdata.fda.gov/scripts/cdrh/cfdocs/cfRL/rl.cfm](http://www.accessdata.fda.gov/scripts/cdrh/cfdocs/cfRL/rl.cfm). In the "Product Code" field, type "FLE" for steam (autoclaves), "KMH" for dry heat sterilizers. Currently, there are no ultraviolet sterilizers approved by the FDA.

### HOW ELECTROLOGY WORKS

See Diagram on the next page.

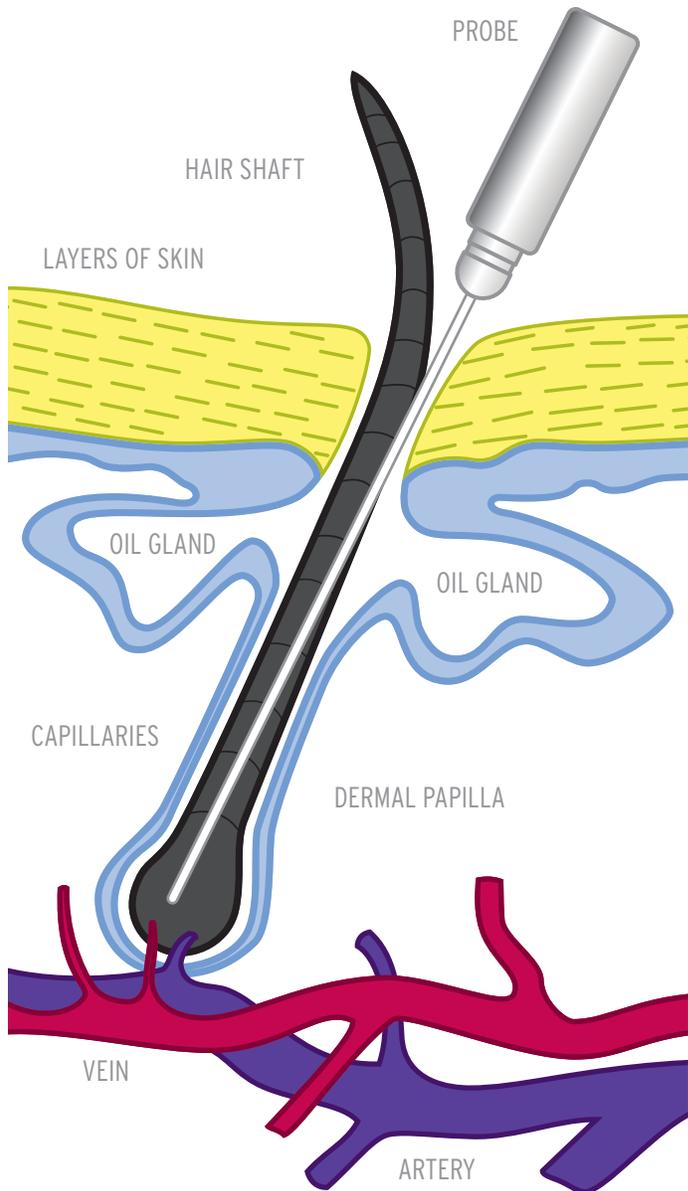
### MISSION OF THE BBC

Ensuring the health and safety of California consumers by promoting ethical standards and by enforcing the laws of the barbering and beauty industry.

**For questions, comments or complaints, contact the Board.**

BOARD OF BARBERING AND COSMETOLOGY  
2420 Del Paso Road, Suite 100  
Sacramento, CA 95834  
Phone: 800-952-5210 Fax: 916-575-7281  
[www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov)

**HOW ELECTROLOGY WORKS**



During the electrolyology procedure, a very thin metal probe is inserted into a hair follicle. A machine sends a tiny current to the probe to destroy the hair at the root.

**IMPORTANT REMINDERS**

**Who can wax?**

It is out of a manicurist's scope of practice to perform eyebrow/ facial waxing. In California, only Estheticians and Cosmetologists may perform this service. Please stay in compliance with your scope of practice. If you have questions or need more information please visit [www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov).

**Glove safety**

Many products used in hair styling are considered hazardous, and disposable gloves should be worn. Wearing disposable gloves during a pedicure or manicure can help protect against transmitting disease and infection.

**Salon owners**

When employing people from out of state, they must have their California Cosmetology, Barber, Esthetics, Manicurist, or Electrologist license before starting employment. Working with a license from another state is the same as working without a license.

**Has your address changed?**

Have you recently moved? Does the Board have your current address? Don't be fined needlessly or get stuck paying a late renewal fee because you forgot to update your address with the Board; it's simple and just takes a few minutes. To obtain an address change form online visit [www.barbercosmo.ca.gov/forms\\_pubs/address.pdf](http://www.barbercosmo.ca.gov/forms_pubs/address.pdf).

**Using Internet advertising sites**

The Board of Barbering and Cosmetology strongly suggests that clients of Internet advertising sites verify that any services sought on Internet advertising sites are provided by licensed professionals. Any service, product or technique that is offered on an Internet advertising site is accepted at your own risk. To make sure the service advertiser is licensed with the Board, visit the Board's Web site at [www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov).

## For your information

Keeping licensees informed about Board activities and significant issues within the beauty industry are major goals of the Board of Barbering and Cosmetology. With more than a quarter million licensees, it can sometimes be difficult for the Board to reach out to each individual licensee through mailings. This is why the Board relies heavily on its Web site to share important information pulled from a variety of sources, not only from the Board itself, but also other organizations such as health departments, the Occupational Safety and Health Administration (OSHA), the U.S. Food and Drug Administration (FDA) and *Stylist* magazine.

For those interested in more Board-specific information, such as Board meetings and regulatory proposals, the Board suggests adding your name to the "interested parties list." This can be done by visiting [www.dca.ca.gov/webapps/barber/interested\\_parties.php](http://www.dca.ca.gov/webapps/barber/interested_parties.php) and filling out the information.

Here are the types of links that can be found or accessed on the Board's Web site, with examples for each:

### ALERTS

These links are designed to notify licensees of urgent information, such as changes to the new practical examination or Federal regulators' stance on Brazilian Blowout services.

New information regarding the written and practical examinations: [www.barbercosmo.ca.gov/applicants/national.shtml](http://www.barbercosmo.ca.gov/applicants/national.shtml)

FDA, OSHA Act on Brazilian Blowout: [www.fda.gov/Cosmetics/ProductandIngredientSafety/ProductInformation/ucm228898.htm](http://www.fda.gov/Cosmetics/ProductandIngredientSafety/ProductInformation/ucm228898.htm)

Brazilian Blowout 8/22/11 - FDA Warning Letter: [www.fda.gov/ICECI/EnforcementActions/WarningLetters/ucm270809.htm](http://www.fda.gov/ICECI/EnforcementActions/WarningLetters/ucm270809.htm)

Attorney General Kamala D. Harris Announces Settlement Requiring Honest Advertising over Brazilian Blowout Products [oag.ca.gov/news/press-releases/attorney-general-kamala-d-harris-announces-settlement-requiring-honest](http://oag.ca.gov/news/press-releases/attorney-general-kamala-d-harris-announces-settlement-requiring-honest)

### INDUSTRY BULLETINS

Industry Bulletins such as these are issued by the Board to remind licensees that certain services are prohibited under California law.

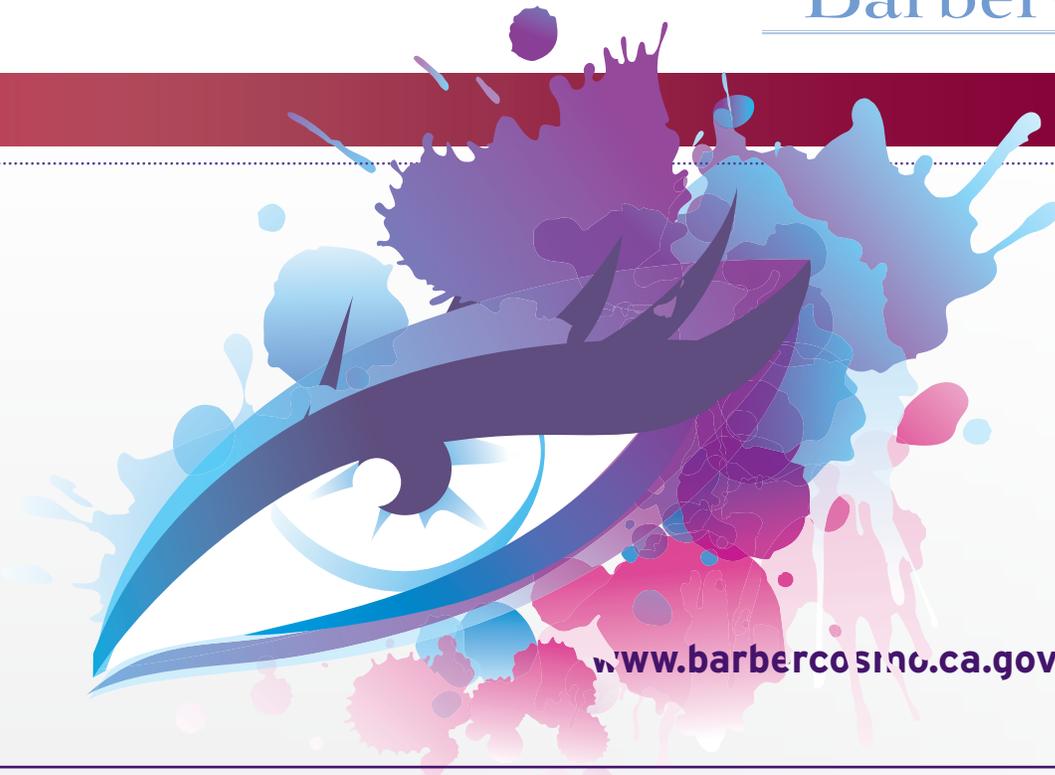
[www.barbercosmo.ca.gov/forms\\_pubs/detox.shtml](http://www.barbercosmo.ca.gov/forms_pubs/detox.shtml)

[www.barbercosmo.ca.gov/forms\\_pubs/callus\\_removal.shtml](http://www.barbercosmo.ca.gov/forms_pubs/callus_removal.shtml)

[www.barbercosmo.ca.gov/forms\\_pubs/needles.shtml](http://www.barbercosmo.ca.gov/forms_pubs/needles.shtml)

[www.barbercosmo.ca.gov/forms\\_pubs/shaving.shtml](http://www.barbercosmo.ca.gov/forms_pubs/shaving.shtml)

[www.barbercosmo.ca.gov/forms\\_pubs/laser.shtml](http://www.barbercosmo.ca.gov/forms_pubs/laser.shtml)



## FEEDBACK

Have you been inspected recently? Do you have a complaint? We would love to hear from you. There are surveys concerning Board activities that our licensees can take with the click of a mouse.

[www.barbercosmo.ca.gov/survey.shtml](http://www.barbercosmo.ca.gov/survey.shtml)

## GENERAL QUESTIONS

Have questions? We have answers! Just click on the link for an extensive Q&A regarding all aspects of the Board.

[www.barbercosmo.ca.gov/forms\\_pubs/faqs.shtml](http://www.barbercosmo.ca.gov/forms_pubs/faqs.shtml)

## OTHER SOURCES

The Web sites of the following organizations often carry information of interest to licensees:

AMERICAN ELECTROLOGY ASSOCIATION  
[www.electrology.com](http://www.electrology.com)

BUREAU FOR PRIVATE POSTSECONDARY EDUCATION  
[www.bppe.ca.gov](http://www.bppe.ca.gov)

CALIFORNIA DEPARTMENT OF HEALTH  
[www.dhs.ca.gov](http://www.dhs.ca.gov)

NATIONAL-INTERSTATE COUNCIL OF STATE BOARDS  
OF COSMETOLOGY  
[www.nictesting.org](http://www.nictesting.org)

PROFESSIONAL BEAUTY ASSOCIATION  
[www.probeauty.org](http://www.probeauty.org)

PROFESSIONAL BEAUTY FEDERATION  
[www.beautyfederation.org](http://www.beautyfederation.org)

STYLIST AND SALON NEWSPAPER  
[www.nwstylist.com](http://www.nwstylist.com)

U.S. FOOD AND DRUG ADMINISTRATION  
[www.fda.gov/Cosmetics/default.htm](http://www.fda.gov/Cosmetics/default.htm)

## Quarterly Barbering and Cosmetology Enforcement Statistics FISCAL YEAR 2012-13

This report provides statistical information relating to various aspects of the Board's business processes.

<b>LICENSING</b>				
<b>APPLICATIONS CASHIERED</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/12 - 09/30/12	10/01/12 - 12/31/12	1/1/13 - 3/30/13	4/1/13 - 6/30/13
Establishments	1,497	1,532	1,356	
Barber	499	550	511	
Barber Apprentice	69	98	84	
Cosmetologist	5,448	6,242	5,719	
Cosmetologist Apprentice	85	144	103	
Electrologist	8	8	11	
Manicurist	1,978	2,109	1,804	
Esthetician	1,640	1,806	1,615	
<b>TOTAL</b>	<b>11,224</b>	<b>12,489</b>	<b>11,203</b>	

<b>LICENSES ISSUED</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/12 - 09/30/12	10/01/12 - 12/31/12	1/1/13 - 3/30/13	4/1/13 - 6/30/13
Establishments	1,834	1,113	1,621	
Barber	416	331	328	
Barber Apprentice	61	70	93	
Cosmetologist	3,118	3,047	3,148	
Cosmetologist Apprentice	85	102	104	
Electrologist	7	3	6	
Manicurist	1,346	1,102	1,360	
Esthetician	1,356	1,027	1,419	
<b>TOTAL</b>	<b>8,223</b>	<b>6,795</b>	<b>8,079</b>	

<b>RENEWAL LICENSES ISSUED</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/12 - 09/30/12	10/01/12 - 12/31/12	1/1/13 - 3/30/13	4/1/13 - 6/30/13
Establishments	4,162	3,560	3,917	
Barber	2,236	2,057	2,186	
Cosmetologist	30,747	28,013	30,309	
Electrologist	185	186	191	
Manicurist	12,142	10,929	11,201	
Esthetician	6,806	5,527	6,466	
<b>TOTAL</b>	<b>56,278</b>	<b>50,272</b>	<b>54,270</b>	

Quarterly Barbering and Cosmetology Enforcement Statistics FISCAL YEAR 2012-13

LICENSING												
PRACTICAL EXAMINATIONS	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	07/01/12 - 09/30/12			10/01/12 - 12/31/12			1/1/13 - 3/30/13			4/1/13 - 6/30/13		
	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL
Barber	410	94	504	348	83	431	314	89	403			
Cosmetologist	3,427	676	4,103	3,822	474	4,296	3,639	299	3,938			
Electrologist	5	0	5	5	1	6	6	0	6			
Esthetician	1,409	178	1,587	1,093	96	1,189	1,452	82	1,534			
Manicurist	1,288	253	1,541	1,174	150	1,324	1,600	204	1,804			
<b>TOTAL</b>	<b>6,539</b>	<b>1,201</b>	<b>7,740</b>	<b>6,442</b>	<b>804</b>	<b>7,246</b>	<b>7,011</b>	<b>674</b>	<b>7,685</b>			

WRITTEN EXAMINATIONS	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	07/01/12 - 09/30/12			10/01/12 - 12/31/12			1/1/13 - 3/30/13			4/1/13 - 6/30/13		
	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL
Barber	409	95	504	348	83	431	314	89	403			
Cosmetologist	3,127	2,211	5,338	3,036	2,265	5,301	2,962	2,302	5,264			
Electrologist	5	1	6	4	1	5	6	3	9			
Esthetician	1,351	391	1,742	1,058	306	1,364	1,331	270	1,601			
Manicurist	1,284	447	1,731	1,094	402	1,496	1,333	535	1,868			
<b>TOTAL</b>	<b>6,176</b>	<b>3,145</b>	<b>9,321</b>	<b>5,540</b>	<b>3,057</b>	<b>8,597</b>	<b>5,946</b>	<b>3,199</b>	<b>9,145</b>			

ENFORCEMENT								
COMPLAINTS	1st Quarter		2nd Quarter		3rd Quarter		4th Quarter	
	7/1/12 - 9/30/12		10/1/12 - 12/31/12		1/1/13 - 3/30/13		4/1/13 - 6/30/13	
Received	1,280		1,151		1,129		0	
Closed	1,233		1,175		1,063		0	
Pending	902		885		922		0	
Average Days to Close a Case	75		73		76			

ATTORNEY GENERAL	1st Quarter		2nd Quarter		3rd Quarter		4th Quarter	
	7/1/12 - 9/30/12		10/1/12 - 12/31/12		1/1/13 - 3/30/13		4/1/13 - 6/30/13	
Referred	28		16		29		0	
Accusations Filed	10		16		14		0	
Statement of Issues Filed	1		1		0		0	
Pending	91		93		101		0	

## Quarterly Barbering and Cosmetology Enforcement Statistics FISCAL YEAR 2012-13

ENFORCEMENT						
ENFORCEMENT ACTIONS	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter		
	7/1/12 - 9/30/12	10/1/12 - 12/31/12	1/1/13 - 3/30/13			
License Denied	2	0	2			
Revoked	8	10	11			
Revoke, Stay, Probation	4	11	2			
Revoke, Stay, Suspend/Probation	7	2	5			
Immediate Suspension/Probation	5	4	5			
Active Probation	164	149	135			

INSPECTIONS AND CITATIONS						
CITATIONS	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter		
	7/1/12 - 9/30/12	10/1/12 - 12/31/12	1/1/13 - 3/30/13			
Establishments	2,421	2,158	1,919			
Barber	142	150	118			
Barber Apprentice	10	3	5			
Cosmetologist	825	729	659			
Cosmetologist Apprentice	10	11	10			
Electrologist	0	0	0			
Electrologist Apprentice	0	0	0			
Manicurist	594	520	478			
Esthetician	63	47	46			
Unlicensed Establishment	96	112	113			
Unlicensed Individual	128	155	106			
<b>TOTAL</b>	<b>4,289</b>	<b>3,885</b>	<b>3,454</b>			

INSPECTIONS	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter		
	7/1/12 - 9/30/12	10/1/12 - 12/31/12	1/1/13 - 3/30/13			
Establishments w/ violations	2,408	2,140	1,902			
Establishments w/o violations	328	418	613			
<b>TOTAL</b>	<b>2,736</b>	<b>2,558</b>	<b>2,515</b>			

DISCIPLINARY REVIEW						
APPEAL HEARINGS	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter		
	7/1/12 - 9/30/12	10/1/12 - 12/31/12	1/1/13 - 3/30/13			
Heard	799	603	538			
Received	885	789	677			
Pending	2,632	2,784	2,897			