This report provides statistical information relating to various aspects of the Board's business processes.

LICENSING

Applications Cashiered	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/23 - 09/30/23	10/1/23-12/31/23	01/01/24 - 03/31/24	04/01/24-06/30/24
Establishments	2,083	1,885		
Barber	2,484	2,123		
Barber Apprentice	390	311		
Cosmetologist	5,341	5,134		
Cosmetologist Apprentice	229	205		
Electrologist	47	37		
Electrologist Apprentice				
Manicurist	2,783	2,461		
Esthetician	3,657	3,248		
Mobile Unit	9	3		
Hairstylist	18	24		
Personal Service Permit	24	13		
TOTAL	17,065	15,444	0	0

Licenses Issued	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/23 - 09/30/23	10/1/23-12/31/23	01/01/24 - 03/31/24	04/01/24-06/30/24
Establishments	1,521	2,023		
Barber	701	898		
Barber Apprentice	271	405		
Cosmetologist	2,001	2,033		
Cosmetologist Apprentice	201	221		
Electrologist	26	16		
Electrologist Apprentice				
Manicurist	1,367	1,366		
Esthetician	2,070	1,937		
Mobile Unit	2	3		
Hairstylist	2	8		
Personal Service Permit	28	16		
TOTAL	8,190	8,926	0	0

Written Examinations		rst Quart			cond Qua			nird Quart 01/24 - 03/3			urth Quar	
	P	F	Total	P P	F	Total	P	F	Total	P	F	Total
Barber	867	1,899	2,766	1,104	1,323	2,427						
Cosmetologist	2,059	2,688	4,747	1,924	2,438	4,362						
Electrologist	28	23	51	16	15	31						
Esthetician	2,102	1,129	3,231	1,902	949	2,851						
Hairstylist	0	0	0	2	0	2						
Manicurist	1,312	995	2,307	1,221	717	1,938						
TOTAL	6,368	6,734	13,102	6,169	5,442	11,611	• 0	0	0	0	0	0

ENFORCEMENT

Complaints	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/23 - 09/30/23	10/1/23-12/31/23	01/01/24 - 03/31/24	04/01/24-06/30/24
Received	1,479	1,319		
Closed	1,434	1,868		
Pending	2,575	2,033		
Average Days to Close a Case	167	153	#DIV/0!	#DIV/0!

Attorney General	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/23 - 09/30/23	10/1/23-12/31/23	01/01/24 - 03/31/24	04/01/24-06/30/24
Referred	8	12		
Accusations Filed	11	11		
Statement of Issues Filed	1	1		
Pending	61	53		

Enforcement Actions	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/23 - 09/30/23	10/1/23-12/31/23	01/01/24 - 03/31/24	04/01/24-06/30/24
License Denied	0	0		
Revoked	6	8		
Revoke, Stay, Probation	0	0		
Revoke, Stay, Suspend/Probation	2	1		
Revoke, Stay w/ Suspend	1	0		
Suspension, Stay, Probation	0	0		
Active Probation	86	77		

INSPECTIONS AND CITATIONS

Citations	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/23 - 09/30/23	10/1/23-12/31/23	01/01/24 - 03/31/24	04/01/24-06/30/24
Establishments	776	599		
Barber	73	65		
Barber Apprentice	21	9		
Cosmetologist	183	112		
Cosmetologist Apprentice	9	1		
Electrologist	0	0		
Electrologist Apprentice	0	0		
Manicurist	146	130		
Esthetician	33	50		
Unlicensed Establishment	67	74		
Unlicensed Individual	70	77		
TOTAL	1,378	1,117	0	0

Inspections	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/23 - 09/30/23	10/1/23-12/31/23	01/01/24 - 03/31/24	04/01/24-06/30/24
Establishments w/ Violations	1,731	1,180		
Establishments w/out Violations	282	384		
TOTAL	2,013	1,564	0	0

DISCIPLINARY REVIEW

Appeal Hearings	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/23 - 09/30/23	10/1/23-12/31/23	01/01/24 - 03/31/24	04/01/24-06/30/24
Heard	107	58		
Received	96	123		
Pending	129	175		