## **LICENSING**

Applications Cashiered	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20
Establishments	1,999	1,989	2,045	1,426
Barber	1,532	1,405	1,478	401
Barber Apprentice	262	264	294	139
Cosmetologist	3,758	3,715	3,616	1,363
Cosmetologist Apprentice	200	240	211	106
Electrologist	19	19	13	6
Manicurist	2,303	2,623	2,576	710
Esthetician	2,777	2,975	2,743	780
TOTAL	12,850	13,230	12,976	4,931

Licenses Issued	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20
Establishments	1,934	1,964	1,634	1,405
Barber	584	561	497	41
Barber Apprentice	203	227	254	126
Cosmetologist	1,707	1,611	1,286	189
Cosmetologist Apprentice	179	186	181	96
Electrologist	7	18	5	0
Electrologist Apprentice				0
Manicurist	743	1,305	1,126	68
Esthetician	833	1,342	1,370	87
TOTAL	6,190	7,214	6,353	2,012

Practical Examinations	xaminations 1st Quarter		21	2nd Quarter		3	3rd Quarter		4th Quarter		er	
	07/01/19 - 09/30/19		10/0	10/01/19 - 12/31/19 01/		01/0	01/01/20 - 03/31/20		04/01/20 - 06/30/20		0/20	
	Р	F	Total	Р	F	Total	Р	F	Total	Р	F	Total
Barber	750	353	1,103	569	277	846	493	203	696	38	14	52
Cosmetologist	1,917	580	2,497	1,440	418	1,858	1,166	486	1,652	92	56	148
Electrologist	17	10	27	17	4	21	7	1	8	0	0	0
Esthetician	1,702	122	1,824	1,301	148	1,449	1,394	154	1,548	90	10	100
Manicurist	1,310	515	1,825	1,330	554	1,884	1,101	505	1,606	66	60	126
TOTAL	5,696	1,580	7,276	4,657	1,401	6,058	4,161	1,349	5,510	286	140	426

Written Examinations	Fi	rst Quar	ter	Sec	ond Qua	rter	Th	ird Quar	ter	For	urth Qua	rter
	07/0	07/01/19 - 09/30/19		10/0	10/01/19 - 12/31/19		01/01/20 - 03/31/20		04/01/20 - 06/30/20			
	Р	F	Total	Р	F	Total	Р	F	Total	Р	F	Total
Barber	681	771	1,452	566	501	1,067	469	403	872	314	242	556
Cosmetologist	1,715	1,166	2,881	1,410	730	2,140	1,143	787	1,930	665	480	1,145
Electrologist	9	7	16	15	4	19	4	2	6	0	0	0
Esthetician	853	234	1,087	1,222	386	1,608	1,328	399	1,727	167	192	359
Manicurist	1,059	369	1,428	1,325	508	1,833	1,180	401	1,581	165	98	263
TOTAL	4,317	2,547	6,864	4,538	2,129	6,667	4,124	1,992	6,116	1,311	1,012	2,323

## **ENFORCEMENT**

Complaints	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20
Received	1,348	1,098	1,163	2,686
Closed	1,059	1,077	1,870	1,963
Pending	1,353	1,369	1,103	4,287
Average Days to Close a Case	69	80	105	33

Attorney General	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	
	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20	
Referred	13	17	33	12	
Accusations Filed	21	15	13	20	
Statement of Issues Filed	0	1	2	0	
Pending	73	70	84	78	

Enforcement Actions	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20
License Denied	0	0	0	0
Revoked	10	3	6	11
Revoke, Stay, Probation	1	0	0	0
Revoke, Stay, Suspend/Probation	12	18	8	5
Immediate Suspension/Probation	1	3	0	0
Active Probation	134	127	116	117

## **INSPECTIONS AND CITATIONS**

Citations	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter*
	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20
Establishments	1,623	1,663	1,246	153
Barber	173	186	168	27
Barber Apprentice	33	31	28	8
Cosmetologist	595	633	397	74
Cosmetologist Apprentice	13	15	9	3
Electrologist	0	1	0	0
Electrologist Apprentice	0	0	0	0
Manicurist	480	683	488	72
Esthetician	133	222	143	29
Unlicensed Establishment	89	94	77	44
Unlicensed Individual	122	107	111	25
TOTAL	3,261	3,635	2,667	435

Inspections	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20
Establishments w/ Violations	1,903	1,563	1,341	0
Establishments w/out Violations	624	485	452	0
TOTAL	2,527	2.048	1,793	0

<sup>\*4</sup>th Quarter numbers only include inspections from April 1, 2020 through April 30, 2020

## **DISCIPLINARY REVIEW**

Appeal Hearings	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20
Heard	95	340	247	0
Received	223	283	213	195
Pending	374	311	273	466