

# Smock TALK

## Message from the Executive Officer



Kristy Underwood

The Board of Barbering and Cosmetology (Board) has made many strides in accomplishing its goals in 2014. A great deal of effort was put into the implementation of the new BreEZe online system, and licensees have been taking advantage of the new options to submit payments online.

The Board is now turning its focus to updating various regulations. Licensees, applicants, and consumers are encouraged to monitor the Board's website ([www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov)) for information on regulatory changes. Here are a few items that you can expect to see in 2015:

- **Health and Safety:** The Board has proposed a number of amendments to its health and safety regulations—from what constitutes an invasive procedure to proper use of footspa tub liners.
- **Apprenticeships:** Among the changes being sought by the Board is prohibiting licensing applicants from repeatedly re-enrolling as apprentices and ensuring that the apprentice license is utilized as

(continued on page 2)

## NIC Webcast 2014

The Board of Barbering and Cosmetology (Board) will hold a live webcast on September 19, 2014, at 9 a.m., to answer questions regarding the national practical examination.

Representatives from the National-Interstate Council of State Boards of Cosmetology (NIC) will be on hand to discuss the NIC practical examination, which has been offered in California for more than three years. NIC officials will present an overview of the practical exam process and then answer questions that have been submitted in advance by schools and apprenticeship sponsors.

While the questions are restricted to those submitted in advance or during the event by schools and apprenticeship committees, the answers are likely to be of interest to anyone planning to take the examination or who has already taken it but failed to pass.

The Board anticipates that the presentation by NIC and the question-and-answer session will last approximately four hours. Like last year's webcast, this year's event will be posted on the Board's website for those unable to watch it live.

Please check the Board's website at [www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov) for further information and the link for the webcast. While information about the event will be available approximately one week prior to the broadcast, the link will not be accessible until the actual webcast is scheduled to begin.

So pull up a chair, turn on your computer, and join us. The Board looks forward to your participation.



2420 DEL PASO ROAD, SUITE 100  
SACRAMENTO, CA 95834

[www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov)

(800) 952-5210

## Message from the Executive Officer (continued from cover)

a pathway to qualify for the examination as opposed to a method of being able to perform services without testing for minimal competency. Another significant change would be to limit trainers to supervising two apprentices at a time.

- **Crossover Courses:** Existing regulations now require cosmetologists who wish to become barbers and vice versa to take 400 additional hours of instruction. Under the amendments proposed by the Board, students would be required to take only the hours and subject matter that was not already covered under the curriculum of their existing license. For a cosmetologist, this means only 200 hours in shaving would be necessary to qualify for the barber examination; for barbers, 300 hours in esthetics and 100 hours in manicuring would be necessary to take the cosmetology examinations.

- **Text and Reference Books for Students:** The Board is proposing this amendment as part of its switch several years ago to the national examination developed by the National-Interstate Council of State Boards of Cosmetology (NIC). The regulation reflects that all text and reference books that were once reviewed and approved by the Board will now be evaluated by NIC for relevance to the examination.

Stay up to date with the Board at [www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov) and follow us on Facebook at [www.facebook.com/pages/California-State-Board-of-Barbering-and-Cosmetology/156090647850582](https://www.facebook.com/pages/California-State-Board-of-Barbering-and-Cosmetology/156090647850582) and Twitter at [www.twitter.com/CA\\_BBC](https://www.twitter.com/CA_BBC).

Kristy Underwood  
*Executive Officer*  
Board of Barbering and Cosmetology

## In the News ...

### **COSMETICS INFO MADE ACCESSIBLE**

The California Safe Cosmetics Program (CSCP) collects data from cosmetic companies on products that contain chemical ingredients known to cause cancer or reproductive harm. Website visitors can now search the CSCP database for specific products, brand names, or chemical ingredients. The new website, <https://safecosmetics.cdph.ca.gov/search/>, also has useful information on how exposure to chemicals can affect the health of cosmetic company workers and consumers who use cosmetics.

Also, the U.S. Food and Drug Administration's (FDA's) Center for Food Safety and Applied Nutrition has reorganized the cosmetics content of the FDA website, [www.fda.gov/Cosmetics/default.htm](http://www.fda.gov/Cosmetics/default.htm), to make it easier for consumers and other stakeholders to navigate the site and find the information they are looking for about cosmetics.

# Industry Bulletins

## Micro-Needling/ Derma-Rolling 6/5/2014

The Board of Barbering and Cosmetology (Board) would like to remind its licensees that the practice of micro-needling/derma-rolling is not within the scope of practice for any Board licensee.

Micro-needling/derma-rolling is a procedure that assists in reducing acne scarring and general skin damage. This procedure involves using a small roller with fine micro-needles over the skin and produces micro-punctures in the skin.

Micro-needling/derma-rolling is considered an invasive procedure by the Board. Title 16, Division 9, Section 991 of the California Code of Regulations states:

### Invasive Procedures

*(a) No licensee may perform any act which affects the structure or function of living tissue of the face or body.*

*Any such act shall be considered an invasive procedure.*

*(b) Invasive procedures include, but are not limited to, the following:*

- (1) Application of electricity which contracts the muscle.*
- (2) Application of topical lotions, creams, or other substances which affect living tissue.*
- (3) Penetration of the skin by metal needles, except electrolysis needles.*
- (4) Abrasion of the skin below the non-living, epidermal layers.*
- (5) Removal of skin by means of a razor-edged instrument.*

NOTE: Authority cited: Sections 7312, Business and Professions Code. Reference: Sections 7312(e), 7316, 7320, 7320.1, Business and Professions Code.

## Dermaplaning 7/23/2014

The Board of Barbering and Cosmetology (Board) would like to remind its licensees that the practice of dermaplaning, blading, or epidermal leveling the skin, is not within the scope of practice for any Board licensee.

Dermaplaning is a procedure of exfoliating (shaving) the epidermis by the use of a razor-edged instrument (usually a surgical blade) and ridding the skin of fine vellus hair (peach fuzz).

Dermaplaning is considered an invasive procedure by the Board. Title 16, Division 9, Section 991 of the California Code of Regulations states:

### Invasive Procedures

*(a) No licensee may perform any act which affects the structure or function of living tissue of the face or body. Any such act shall be considered an invasive procedure.*

*(b) Invasive procedures include, but are not limited to, the following:*

- (1) Application of electricity which contracts the muscle.*
- (2) Application of topical lotions, creams, or other substances which affect living tissue.*
- (3) Penetration of the skin by metal needles, except electrolysis needles.*
- (4) Abrasion of the skin below the non-living, epidermal layers.*
- (5) Removal of skin by means of a razor-edged instrument.*

NOTE: Authority cited: Sections 7312, Business and Professions Code. Reference: Sections 7312(e), 7316, 7320, 7320.1, Business and Professions Code.

## Industry Bulletins (continued from page 3)

### Methyl Methacrylate Monomer

8/6/2014

The Board of Barbering and Cosmetology (Board) would like to make its licensees and consumers aware that the use of products that contain the ingredient methyl methacrylate monomer (MMA) is prohibited for use in Board-licensed establishments. The U.S. Food and Drug Administration has concluded that liquid MMA is a poisonous and deleterious substance that should not be used in fingernail preparations.

MMA may be found in products used for artificial nail enhancements. This product can be identified by its very strong fruity odor. The use of MMA can cause the artificial nail to adhere so strongly to the natural nail bed that it may cause the nail bed to be removed under extreme pressure. You could have a severe allergic reaction to products containing this chemical, and there is the potential for dangerous nail infections resulting from breaks in the natural nail.

### Use of Ultraviolet Sterilizer Units

8/6/2014

The Board of Barbering and Cosmetology (Board) would like to make its licensees and consumers aware that all nonelectrical, disinfectable tools must be disinfected using the following method:

1. Clean with water and soap or detergent.
2. Then completely immerse tools in an Environmental Protection Agency-registered disinfectant with demonstrated bactericidal, fungicidal, and virucidal activity, used according to manufacturer's instructions.

The Board does not recognize the use of ultraviolet sterilizer units as an approved method for disinfecting soiled tools. If your establishment chooses to

purchase and use one of these devices, please make sure that in addition to the use of the machine, you are still following the disinfection procedures outlined above. In addition, the outside of the unit should be labeled in accordance to section 979 (d) of the California Code of Regulations:

*(d) All disinfected instruments shall be stored in a clean, covered place which is labeled as such.*

NOTE: Authority cited: Section 7312, Business and Professions Code. Reference: Section 7312(e), Business and Professions Code.

## What's on the Horizon: Where Will We Be Next?

### Vietnamese Town Hall Meeting

September 8, 2014  
10 a.m.–12 p.m.  
Advanced Beauty College  
Westminster, CA

### NailPro Sacramento

September 21, 2014  
Sacramento Convention Center  
Sacramento, CA

### International Salon and Spa Expo

January 24–26, 2015  
Long Beach Convention Center  
Long Beach, CA

## Making Regulations: The Rulemaking Process

In recent months, the Board of Barbering and Cosmetology (Board) has made a number of proposals to create new regulations or change existing ones. The regulatory process—also—known as “rulemaking”—is governed by the California Administrative Procedures Act, which sets forth various steps and procedures the Board must follow to create regulations. These procedures are designed to encourage public participation. It is a long process, which even under the best circumstances, takes about a year to complete.

Here is a brief outline of the major steps involved in creating new regulations, with links to real examples on the Board’s “Proposed Regulations” website page at [www.barbercosmo.ca.gov/laws\\_regs/prop\\_regs.shtml](http://www.barbercosmo.ca.gov/laws_regs/prop_regs.shtml):

- a) **Write the regulation:** The proposed regulation must be presented in a format that identifies what changes are made. This is usually done through the underline/cross-out format.  
Example: [www.barbercosmo.ca.gov/laws\\_regs/apprentice\\_language.pdf](http://www.barbercosmo.ca.gov/laws_regs/apprentice_language.pdf)
- b) **Publish the Notice of Proposed Changes or Rulemaking, or Regulatory Action:** This notice must be mailed to people on the Board’s interested parties list and published in the State’s Office of Administrative Law (OAL) register. The notice identifies the purpose of the rulemaking and whether the Board plans to hold a hearing on the proposal, and where and when it will be held. If the Board doesn’t schedule a hearing, a member of the public may ask for one. By law, the hearing date must be set at least 45 days from the date of the publication of the notice in the OAL register. The public may offer written comments during this period, or at the hearing itself. Example: [www.barbercosmo.ca.gov/laws\\_regs/961\\_notice.pdf](http://www.barbercosmo.ca.gov/laws_regs/961_notice.pdf)
- c) **Produce the Initial Statement of Reasons:** This document sets forth in detail the Board’s reasons for proposing the regulatory change. Example: [www.barbercosmo.ca.gov/laws\\_regs/crossover\\_isr.pdf](http://www.barbercosmo.ca.gov/laws_regs/crossover_isr.pdf)
- d) **Write the Final Statement of Reasons:** After the 45-day comment period and the hearing, the Board will address any public comments on this document. If the Board agrees with comments that suggest further changes in the proposed regulations, or if the Board decides to make changes on its own, it will send out a notice to the commenters alerting them of the changes and giving them an additional 15 days to comment on those changes. The Final Statement of Reasons is completed after all comments have been answered. Example: [www.barbercosmo.ca.gov/laws\\_regs/equip\\_fsr.pdf](http://www.barbercosmo.ca.gov/laws_regs/equip_fsr.pdf)

After internal review, the documents are ultimately included in the Final Rulemaking File and submitted to OAL, which has 30 business days to review, and approve or disapprove the file. If approved, the change is submitted to the Secretary of State for inclusion into the California Code of Regulations. If disapproved, the agency has the option of making changes that will satisfy OAL and submit them to public review, appeal the decision to the Governor’s Office, or withdraw the proposal.

Once a new regulation is approved by the OAL, the Board posts the relevant documents on its website at [www.barbercosmo.ca.gov/laws\\_regs/approv\\_regs.shtml](http://www.barbercosmo.ca.gov/laws_regs/approv_regs.shtml).

## Employment Opportunities at the Board

Are you looking for an enjoyable place to work where teamwork is a way of life? The Board of Barbering and Cosmetology (Board) is it. We're looking for enthusiastic and talented people to join our team—in particular, we're currently looking for Inspectors and Cosmetology Examiners.

First, you need to take the appropriate examination. Here's how to apply for the Inspector and/or Cosmetology Examiner examination:

- To search and apply for exams, do a vacancy search for the position on the California Department of Human Resources' website at <https://jobs.ca.gov/> and search for "Inspector I" or "Cosmetology Examiner."
- To establish eligibility, review the classification/job title examination bulletin for details on the examination. All applicants, regardless of the type of eligibility, must meet the minimum qualifications of the classification. To view the minimum qualifications, go to [www.calhr.ca.gov/state-hr-professionals/Pages/job-descriptions.aspx](http://www.calhr.ca.gov/state-hr-professionals/Pages/job-descriptions.aspx) and enter the Classification Code or Title you wish to review.

- Submit a State Examination/Employment Application (STD 678) to the address listed on the examination announcement. If the job bulletin asks you to submit a Statement of Qualifications or complete an online survey, you must do that as well.
- You will be notified by the Department of Consumer Affairs' Office of Human Resources regarding the exam date, time, and location.
- Take and successfully pass the examination(s) to get placed on the eligibility list.

Apply for job vacancies:

- Once eligibility has been established, search and apply for job vacancies on the California Department of Human Resources' website at <https://jobs.ca.gov/> for an Inspector I or Cosmetology Examiner position.
- To be considered for a job vacancy, submit a State Examination/Employment Application (STD 678) to the address listed on the job announcement.

The Department of Consumer Affairs is an equal opportunity employer and does not discriminate on the basis of race, religion, color, sex, age, national origin, or disability.

## Revised Fact Sheets

We are very excited about the changes we have made to our fact sheets. They have been redesigned and separated into two categories: licensees and consumers. For licensees, we have fact sheets regarding Disciplinary Review Committee hearings, disinfection procedures, electrology safety tips, and becoming an establishment owner.

For consumers, the topics covered are chemical hair services, complaints, infection control, in-home services, medical spas, skin tag/mole removal, and whirlpool foot spa safety.

You can find all these new fact sheets on our website on the Forms/Publications page: [www.barbercosmo.ca.gov/forms\\_pubs/index.shtml](http://www.barbercosmo.ca.gov/forms_pubs/index.shtml).

## Board Examination Facility Has Moved

After many years at 955 Oliver Road, in Fairfield, the Board of Barbering and Cosmetology (Board) has a new home in Fairfield. Located less than 5 miles from its previous location, the new 10,417 square foot examination facility's address is:

**324 Campus Lane, Suite C & D  
Fairfield, CA 94534**

The facility opened its doors on July 14, 2014. It offers a comfortable reception and waiting room, ample parking, as well as four examination rooms for the practical portion of the licensing examination and one for the written. The Board's Fairfield staff of 11 people test as many as 48 licensing applicants daily. The Fairfield facility is one of two examination sites operated by the Board. The other, which services the southern part of the State, is in Glendale. The Board's Fairfield lease runs through at least June 30, 2018.



## Website Update for Language Access

The Board of Barbering and Cosmetology continues its dedication to translating our publications and forms into Korean, Spanish, and Vietnamese. To date, we have more than 40 documents translated into these three languages.

We have launched a page on our website for each of the languages. You can access these pages on our home page under "Quick Hits" and then click on the desired language.

Here are the direct links to the web pages:

[www.barbercosmo.ca.gov/enforcement/korean.shtml](http://www.barbercosmo.ca.gov/enforcement/korean.shtml)  
[www.barbercosmo.ca.gov/consumers/spanish.shtml](http://www.barbercosmo.ca.gov/consumers/spanish.shtml)  
[www.barbercosmo.ca.gov/enforcement/vietnamese.shtml](http://www.barbercosmo.ca.gov/enforcement/vietnamese.shtml)

## Quarterly Barbering and Cosmetology Enforcement Statistics FISCAL YEAR 2013-14

This report provides statistical information relating to various aspects of the Board's business processes.

<b>LICENSING</b>				
<b>APPLICATIONS CASHIERED</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/13 – 9/30/13	10/01/13 – 12/31/13	1/1/14 – 3/31/14	4/1/14 – 6/30/14
Establishments	1,646	1,221	1,666	1,862
Barber	569	316	648	766
Barber Apprentice	51	83	131	113
Cosmetologist	6,040	4,802	5,899	6,725
Cosmetologist Apprentice	119	115	108	127
Electrologist	16	6	10	11
Manicurist	2,450	1,974	2,226	2,900
Esthetician	1,614	1,384	1,893	2,053
<b>TOTAL</b>	<b>12,505</b>	<b>9,901</b>	<b>12,581</b>	<b>14,557</b>

<b>LICENSES ISSUED</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/13 – 9/30/13	10/01/13 – 12/31/13	1/1/14 – 3/31/14	4/1/14 – 6/30/14
Establishments	1,815	1,273	1,660	1,764
Barber	396	429	490	539
Barber Apprentice	63	71	118	124
Cosmetologist	3,119	2,532	2,760	2,943
Cosmetologist Apprentice	121	102	116	128
Electrologist	9	11	4	9
Manicurist	1,412	1,302	1,197	1,226
Esthetician	1,299	892	1,229	1,303
<b>TOTAL</b>	<b>8,234</b>	<b>6,612</b>	<b>7,574</b>	<b>8,036</b>

<b>RENEWAL LICENSES ISSUED</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/13 – 9/30/13	10/01/13 – 12/31/13	1/1/14 – 3/31/14	4/1/14 – 6/30/14
Establishments	4,278	5,285	3,939	6,208
Barber	2,308	1,824	2,314	2,462
Cosmetologist	29,028	25,921	30,690	31,974
Electrologist	212	137	170	207
Manicurist	11,140	10,276	11,593	12,552
Esthetician	6,303	4,839	7,039	8,349
<b>TOTAL</b>	<b>53,269</b>	<b>48,282</b>	<b>55,745</b>	<b>61,752</b>

Quarterly Barbering and Cosmetology Enforcement Statistics FISCAL YEAR 2013-14

<b>LICENSING</b>												
<b>PRACTICAL EXAMINATIONS</b>	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	7/1/13 – 9/30/13			10/01/13 – 12/31/13			1/1/14 – 3/31/14			4/1/14 – 6/30/14		
	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL
Barber	432	70	502	387	59	446	393	75	468	415	89	504
Cosmetologist	3,609	457	4,066	3,107	484	3,591	2,969	458	3,427	3,029	411	3,440
Electrologist	7	0	7	9	0	9	9	0	9	12	0	12
Esthetician	1,420	124	1,544	1,097	106	1,203	1,245	97	1,342	1,381	132	1,513
Manicurist	1,519	285	1,804	1,262	307	1,569	1,183	309	1,492	1,406	298	1,704
<b>TOTAL</b>	<b>6,987</b>	<b>936</b>	<b>7,923</b>	<b>5,862</b>	<b>956</b>	<b>6,818</b>	<b>5,799</b>	<b>939</b>	<b>6,738</b>	<b>6,243</b>	<b>930</b>	<b>7,173</b>

<b>WRITTEN EXAMINATIONS</b>	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	7/1/13 – 9/30/13			10/01/13 – 12/31/13			1/1/14 – 3/31/14			4/1/14 – 6/30/14		
	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL	PASS	FAIL	TOTAL
Barber	432	72	504	389	59	448	380	70	450	411	93	504
Cosmetologist	3,174	2,390	5,564	2,491	1,878	4,369	2,699	1,975	4,674	2,583	2,134	4,717
Electrologist	8	1	9	12	2	14	2	1	3	10	1	11
Esthetician	1,367	287	1,654	901	204	1,105	1,172	240	1,412	1,298	307	1,605
Manicurist	1,450	678	2,128	1,380	518	1,898	1,166	484	1,650	1,146	797	1,943
<b>TOTAL</b>	<b>6,431</b>	<b>3,428</b>	<b>9,859</b>	<b>5,173</b>	<b>2,661</b>	<b>7,834</b>	<b>5,419</b>	<b>2,770</b>	<b>8,189</b>	<b>5,448</b>	<b>3,332</b>	<b>8,780</b>

<b>ENFORCEMENT</b>				
<b>COMPLAINTS</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/13 – 9/30/13	10/01/13 – 12/31/13	1/1/14 – 3/31/14	4/1/14 – 6/30/14
Received	1,275	603	879	922
Closed	1,202	943	875	1,101
Pending	851	579	921	1,026
Average Days to Close a Case	83	33	40	69

<b>ATTORNEY GENERAL</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/13 – 9/30/13	10/01/13 – 12/31/13	1/1/14 – 3/31/14	4/1/14 – 6/30/14
Referred	25	12	14	27
Accusations Filed	11	15	22	15
Statement of Issues Filed	1	0	1	0
Pending	101	112	111	119

## Quarterly Barbering and Cosmetology Enforcement Statistics FISCAL YEAR 2013-14

<b>ENFORCEMENT</b>				
<b>ENFORCEMENT ACTIONS</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/13 – 9/30/13	10/01/13 – 12/31/13	1/1/14 – 3/31/14	4/1/14 – 6/30/14
License Denied	0	0	0	0
Revoked	12	2	6	8
Revoke, Stay, Probation	1	1	1	0
Revoke, Stay, Suspend/Probation	5	2	3	7
Immediate Suspension/Probation	5	5	12	4
Active Probation	*	*	*	164

\* Numbers not available.

<b>INSPECTIONS AND CITATIONS</b>				
<b>CITATIONS</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/13 – 9/30/13	10/01/13 – 12/31/13	1/1/14 – 3/31/14	4/1/14 – 6/30/14
Establishments	1,396	1,487	2,268	2,826
Barber	102	114	222	230
Barber Apprentice	7	14	21	14
Cosmetologist	469	500	752	1135
Cosmetologist Apprentice	8	6	15	9
Electrologist	0	0	0	0
Electrologist Apprentice	0	0	0	0
Manicurist	357	412	519	695
Esthetician	27	34	55	84
Unlicensed Establishment	49	46	63	125
Unlicensed Individual	90	91	145	190
<b>TOTAL</b>	<b>2,505</b>	<b>2,704</b>	<b>4,060</b>	<b>5,308</b>

<b>INSPECTIONS</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/13 – 9/30/13	10/01/13 – 12/31/13	1/1/14 – 3/31/14	4/1/14 – 6/30/14
Inspections Conducted	1,882	2,572	3,009	3,530
<b>TOTAL</b>	<b>1,882</b>	<b>2,572</b>	<b>3,009</b>	<b>3,530</b>

<b>DISCIPLINARY REVIEW</b>				
<b>APPEAL HEARINGS</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/13 – 9/30/13	10/01/13 – 12/31/13	1/1/14 – 3/31/14	4/1/14 – 6/30/14
Heard	1,059	582	581	781
Received	626	454	566	696
Pending	2,064	1,908	1,857	1,717

## Have a complaint about your school? The Board or BPPE can help

Whether you file your complaint with the Board of Barbering and Cosmetology (Board) or Bureau for Private Postsecondary Education (BPPE) depends on the reason behind your complaint.

The Board has jurisdiction over violations of the Barbering and Cosmetology Act and Regulations regarding school sanitation and safety issues, missing and broken equipment, curriculum, and California Building Code requirements, and operating without approval from the Board. So if your complaint falls under the Board's jurisdiction, you may file a complaint online at [www.barbercosmo.ca.gov/enforcement/complaint.shtml](http://www.barbercosmo.ca.gov/enforcement/complaint.shtml) or send your complaint in writing to P.O. Box 944226, Sacramento, CA 94244.

However, if you have a complaint regarding fraud, contractual issues (enrollment agreement not followed), unqualified faculty, operating without BPPE approval, and disciplinary actions taken by another state or state agency, BPPE instead has jurisdiction. BPPE has jurisdiction if the school has a presence in California, is offering postsecondary education to the public for a charge, and doesn't fall under a category of exempt institutions. Schools approved by BPPE must comply with the California Private Postsecondary Education Act of 2009 and Regulations. If you're unsure whether your complaint falls under BPPE's jurisdiction, you may contact the BPPE at (888) 370-7389 or [bppe@dca.ca.gov](mailto:bppe@dca.ca.gov). Complaint forms are located on the BPPE's website at [www.bppe.ca.gov](http://www.bppe.ca.gov).

For complaints you are unable to resolve with the school that are not within the Board's or BPPE's jurisdiction, you may need to seek the assistance of an attorney.

### Like us!



The Board of Barbering and Cosmetology (Board) has made the leap into social media with the creation of a new Facebook page. "Like" us now at: [www.facebook.com/pages/California-State-Board-of-Barbering-and-Cosmetology/156090647850582](http://www.facebook.com/pages/California-State-Board-of-Barbering-and-Cosmetology/156090647850582).

[www.facebook.com/pages/California-State-Board-of-Barbering-and-Cosmetology/156090647850582](http://www.facebook.com/pages/California-State-Board-of-Barbering-and-Cosmetology/156090647850582).



The Board is also on Twitter. Follow us at: [www.twitter.com/CA\\_BBC](http://www.twitter.com/CA_BBC).



Visit the Board website ([www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov)) by scanning our QR code.

## A Special Invitation for You



**The Board of Barbering and Cosmetology (Board) cordially invites you to join us at any one of our Board meetings. Take part in shaping the development of your industry.**

### **2014 Tentative Board Meeting Dates and Locations\***

October 20, 2014 - Board Meeting  
Four Points by Sheraton, 11960 Foothill Boulevard, Rancho Cucamonga, CA 91739

### **2015 Tentative Board Meeting Dates and Locations\***

January 12, 2015 - Board Meeting  
Handlery Hotel, 950 Hotel Circle North, San Diego, CA 92108

January 13, 2015 - Reinstatement Hearing  
Handlery Hotel, 950 Hotel Circle North, San Diego, CA 92108

April 20, 2015 - Board Meeting  
Department of Consumer Affairs, 1747 North Market Boulevard,  
HQ 2 Hearing Room 186, 1st Floor, Sacramento, CA 95834

July 20, 2015 - Board Meeting - Costa Mesa, CA

July 21, 2015 - Reinstatement Hearing - Costa Mesa, CA

October 19, 2015 - Board Meeting - San Mateo, CA

October 20, 2015 - Reinstatement Hearing - San Mateo, CA

\* Dates and locations are subject to change.

Please visit [www.barbercosmo.ca.gov/about\\_us/meetings/index.shtml](http://www.barbercosmo.ca.gov/about_us/meetings/index.shtml) for the most current information.

## Send Us Your Feedback

We hope you find the *Smock Talk* newsletter useful. We welcome your comments and suggestions for future issues. Call us at (916) 575-7100 or e-mail us at [barbercosmo@dca.ca.gov](mailto:barbercosmo@dca.ca.gov). We archive copies of the newsletter on the Board's website at: [www.barbercosmo.ca.gov/forms\\_pubs/publications/s-talk.shtml](http://www.barbercosmo.ca.gov/forms_pubs/publications/s-talk.shtml).

Please share this newsletter with your co-workers, friends, staff, and family!

To join the Board's interested parties list, go online to: [www.dca.ca.gov/webapps/barber/interested\\_parties.php](http://www.dca.ca.gov/webapps/barber/interested_parties.php).