This report provides statistical information relating to various aspects of the Board's business processes.

## **LICENSING**

<b>Applications Cashiered</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/16-09/30/16	10/01/16-12/31/16	1/1/17-3/31/17	4/1/17 - 6/30/17
Establishments	1,837	1,406	1,846	2,028
Barber	693	571	614	739
Barber Apprentice	194	114	135	213
Cosmetologist	2,925	2,170	2,306	2,720
Cosmetologist Apprentice	227	197	161	163
Electrolgist	9	7	6	9
Manicurist	2,166	1,574	1,652	1,994
Esthetician	1,268	1,151	1,364	1,616
TOTAL	9,319	7,190	8,084	9,482

Licenses Issued	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/16-09/30/16	10/01/16-12/31/16	1/1/17-3/31/17	4/1/17 - 6/30/17
Establishments	1,700	1,683	1,629	1,868
Barber	586	508	567	576
Barber Apprentice	76	173	113	228
Cosmetologist	2,381	1,929	2,086	2,212
Cosmetologist Apprentice	113	227	169	174
Electrolgist	9	7	5	10
Manicurist	1,579	1,715	1,644	1,698
Esthetician	1,332	1,084	1,159	1,283
TOTAL	7,776	7,326	7,372	8,049

Practical	1s	t Quar	ter	2n	<mark>d Quar</mark>	ter	3rd	d Quart	er	4	th Quart	er
Examinations	07/0	1/16-09/3	30/16	10/0	<mark>1/16-12/3</mark>	31/16	1/1	/17-3/31/	<b>/17</b>	4/	<mark>1/17 - 6/3</mark> 0	/17
	Р	F	Total	Р	F	Total	Р	F	Total	Р	F	Total
Barber	573	89	662	503	86	589	563	81	644	500	94	594
Cosmetologist	2,425	521	2946	1,986	544	2,530	1,975	522	2,497	1,959	361	2,320
Electrolgist	9	1	10	6	0	6	3	0	3	6	1	7
Esthetician	1,285	53	1338	1051	42	1,093	1,198	48	1,246	1,281	41	1,322
Manicurist	1,480	384	1864	1,625	522	2,147	1,605	465	2,070	1,547	360	1,907
TOTAL	5,772	1,048	6,820	5,171	1,194	6,365	5,344	1,116	6,460	5,293	857	6,150

Written	Fir	st Quai	rter	Seco	ond Qu	arter	Thi	<mark>rd Qua</mark> i	rter	For	<mark>ırth Qua</mark>	rter
Examinations	07/0	<mark>1/16-09/3</mark>	30/16	10/0	<mark>1/16-12/3</mark>	31/16	1/1	/17-3/31/	′17	4/	1/17 - 6/30	/17
	Р	F	Total	Р	F	Total	Р	F	Total	Р	F	Total
Barber	580	406	986	494	419	913	526	351	877	545	287	832
Cosmetologist	2,245	860	3,105	1,795	1,081	2,876	1,718	1,177	2,895	1,798	1,284	3,082
Electrolgist	8	2	10	5	4	9	5	0	5	4	3	7
Esthetician	1,274	343	1,617	1,052	296	1,348	1,058	353	1,411	1,245	361	1,606
Manicurist	1,707	597	2,304	1,789	475	2,264	1,531	402	1,933	1,588	320	1,908
TOTAL	5,814	2,208	8,022	5,135	2,275	7,410	4,838	2,283	7,121	5,180	2,255	7,435

## **ENFORCEMENT**

Complaints	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/16-09/30/16	10/01/16-12/31/16	1/1/17-3/31/17	4/1/17 - 6/30/17
Received	825	1,092	1,054	1,123
Closed	1,116	940	935	989
Pending	712	882	984	1,063
Average Days to Close a	93	80	77	77
Case				

Attorney General	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/16-09/30/16	10/01/16-12/31/16	1/1/17-3/31/17	4/1/17 - 6/30/17
Referred	23	16	13	11
Accusations Filed	30	43	13	18
Statement of Issues Filed	0	1	0	2
Pending	112	115	84	70

<b>Enforcement Actions</b>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	
	07/01/16-09/30/16	10/01/16-12/31/16	1/1/17-3/31/17	4/1/17 - 6/30/17	
License Denied	0	0	0	1	
Revoked	3	3	28	3	
Revoke, Stay, Probation	1	2	0	2	
Revoke, Stay,	7	4	14	9	
Suspend/Probation					
Immediate	7	2	2	5	
Suspension/Probation					
Active Probation	145	140	126	135	

## **INSPECTIONS AND CITATIONS**

Citations	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/16-09/30/16	10/01/16-12/31/16	1/1/17-3/31/17	4/1/17 - 6/30/17
Establishments	2,857	2,615	2,344	2,143
Barber	218	232	273	216
Barber Apprentice	10	18	19	18
Cosmetologist	1,157	989	909	670
Cosmetologist Apprentice	13	15	12	13
Electrologist	1	0	0	2
Electrologist Apprentice	0	0	0	0
Manicurist	778	617	502	466
Esthetician	116	113	101	81
Unlicensed Establishment	121	127	126	107
Unlicensed Individual	97	112	124	130
TOTAL	5,368	4,838	4,410	3,846

Inspections	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/16-09/30/16	10/01/16-12/31/16	1/1/17-3/31/17	4/1/17 - 6/30/17
Inspections Conducted	3,544	3,533	3,604	3,470
TOTAL				

## **DISCIPLINARY REVIEW**

Appeal Hearings	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/16-09/30/16	10/01/16-12/31/16	1/1/17-3/31/17	4/1/17 - 6/30/17
Heard	495	430	496	436
Received	619	589	340	411
Pending	681	823	658	620