

This report provides statistical information relating to various aspects of the Board's business processes.

### LICENSING

Applications Cashiered	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/16-09/30/16	10/01/16-12/31/16	1/1/17-3/31/17	4/1/17 - 6/30/17
Establishments	1,837	1,406	1,846	2,028
Barber	693	571	614	739
Barber Apprentice	194	114	135	213
Cosmetologist	2,925	2,170	2,306	2,720
Cosmetologist Apprentice	227	197	161	163
Electrologist	9	7	6	9
Manicurist	2,166	1,574	1,652	1,994
Esthetician	1,268	1,151	1,364	1,616
<b>TOTAL</b>	<b>9,319</b>	<b>7,190</b>	<b>8,084</b>	<b>9,482</b>

Licenses Issued	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/16-09/30/16	10/01/16-12/31/16	1/1/17-3/31/17	4/1/17 - 6/30/17
Establishments	1,700	1,683	1,629	1,868
Barber	586	508	567	576
Barber Apprentice	76	173	113	228
Cosmetologist	2,381	1,929	2,086	2,212
Cosmetologist Apprentice	113	227	169	174
Electrologist	9	7	5	10
Manicurist	1,579	1,715	1,644	1,698
Esthetician	1,332	1,084	1,159	1,283
<b>TOTAL</b>	<b>7,776</b>	<b>7,326</b>	<b>7,372</b>	<b>8,049</b>

<b>Practical</b>	<b>1st Quarter</b>			<b>2nd Quarter</b>			<b>3rd Quarter</b>			<b>4th Quarter</b>		
<b>Examinations</b>	07/01/16-09/30/16			10/01/16-12/31/16			1/1/17-3/31/17			4/1/17 - 6/30/17		
	P	F	Total	P	F	Total	P	F	Total	P	F	Total
Barber	573	89	662	503	86	589	563	81	644	500	94	594
Cosmetologist	2,425	521	2,946	1,986	544	2,530	1,975	522	2,497	1,959	361	2,320
Electrologist	9	1	10	6	0	6	3	0	3	6	1	7
Esthetician	1,285	53	1,338	1,051	42	1,093	1,198	48	1,246	1,281	41	1,322
Manicurist	1,480	384	1,864	1,625	522	2,147	1,605	465	2,070	1,547	360	1,907
<b>TOTAL</b>	<b>5,772</b>	<b>1,048</b>	<b>6,820</b>	<b>5,171</b>	<b>1,194</b>	<b>6,365</b>	<b>5,344</b>	<b>1,116</b>	<b>6,460</b>	<b>5,293</b>	<b>857</b>	<b>6,150</b>

<b>Written</b>	<b>First Quarter</b>			<b>Second Quarter</b>			<b>Third Quarter</b>			<b>Fourth Quarter</b>		
<b>Examinations</b>	07/01/16-09/30/16			10/01/16-12/31/16			1/1/17-3/31/17			4/1/17 - 6/30/17		
	P	F	Total	P	F	Total	P	F	Total	P	F	Total
Barber	580	406	986	494	419	913	526	351	877	545	287	832
Cosmetologist	2,245	860	3,105	1,795	1,081	2,876	1,718	1,177	2,895	1,798	1,284	3,082
Electrologist	8	2	10	5	4	9	5	0	5	4	3	7
Esthetician	1,274	343	1,617	1,052	296	1,348	1,058	353	1,411	1,245	361	1,606
Manicurist	1,707	597	2,304	1,789	475	2,264	1,531	402	1,933	1,588	320	1,908
<b>TOTAL</b>	<b>5,814</b>	<b>2,208</b>	<b>8,022</b>	<b>5,135</b>	<b>2,275</b>	<b>7,410</b>	<b>4,838</b>	<b>2,283</b>	<b>7,121</b>	<b>5,180</b>	<b>2,255</b>	<b>7,435</b>

## ENFORCEMENT

Complaints	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/16-09/30/16	10/01/16-12/31/16	1/1/17-3/31/17	4/1/17 - 6/30/17
Received	825	1,092	1,054	1,123
Closed	1,116	940	935	989
Pending	712	882	984	1,063
Average Days to Close a Case	93	80	77	77

Attorney General	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/16-09/30/16	10/01/16-12/31/16	1/1/17-3/31/17	4/1/17 - 6/30/17
Referred	23	16	13	11
Accusations Filed	30	43	13	18
Statement of Issues Filed	0	1	0	2
Pending	112	115	84	70

Enforcement Actions	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/16-09/30/16	10/01/16-12/31/16	1/1/17-3/31/17	4/1/17 - 6/30/17
License Denied	0	0	0	1
Revoked	3	3	28	3
Revoke, Stay, Probation	1	2	0	2
Revoke, Stay, Suspend/Probation	7	4	14	9
Immediate Suspension/Probation	7	2	2	5
Active Probation	145	140	126	135

## INSPECTIONS AND CITATIONS

Citations	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/16-09/30/16	10/01/16-12/31/16	1/1/17-3/31/17	4/1/17 - 6/30/17
Establishments	2,857	2,615	2,344	2,143
Barber	218	232	273	216
Barber Apprentice	10	18	19	18
Cosmetologist	1,157	989	909	670
Cosmetologist Apprentice	13	15	12	13
Electrologist	1	0	0	2
Electrologist Apprentice	0	0	0	0
Manicurist	778	617	502	466
Esthetician	116	113	101	81
Unlicensed Establishment	121	127	126	107
Unlicensed Individual	97	112	124	130
<b>TOTAL</b>	<b>5,368</b>	<b>4,838</b>	<b>4,410</b>	<b>3,846</b>

Inspections	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/16-09/30/16	10/01/16-12/31/16	1/1/17-3/31/17	4/1/17 - 6/30/17
Inspections Conducted	3,544	3,533	3,604	3,470
<b>TOTAL</b>				

## DISCIPLINARY REVIEW

Appeal Hearings	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/16-09/30/16	10/01/16-12/31/16	1/1/17-3/31/17	4/1/17 - 6/30/17
Heard	495	430	496	436
Received	619	589	340	411
Pending	681	823	658	620